



THE NCSTM
The National Citizen SurveyTM

Homer Glen, IL

Comparisons by Demographic Subgroups

2017



NRC
National Research Center Inc.

2955 Valmont Road Suite 300
Boulder, Colorado 80301
n-r-c.com • 303-444-7863

ICMA

Leaders at the Core of Better Communities

777 North Capitol Street NE Suite 500
Washington, DC 20002
icma.org • 800-745-8780

Summary

The National Citizen Survey™ (The NCS™) is a collaborative effort between National Research Center, Inc. (NRC) and the International City/County Management Association (ICMA). The survey and its administration are standardized to assure high quality research methods and directly comparable results across The NCS communities. This report discusses differences in opinion of survey respondents by age, sex, race/ethnicity, housing tenure (rent or own) and housing type (detached or attached).

Responses in the following tables show only the proportion of respondents giving a certain answer; for example, the percent of respondents who rated the quality of life as “excellent” or “good,” or the percent of respondents who attended a public meeting more than once a month. ANOVA and chi-square tests of significance were applied to these comparisons of survey questions. A “p-value” of 0.05 or less indicates that there is less than a 5% probability that differences observed between subgroups are due to chance; or in other words, a greater than 95% probability that the differences observed are “real.” Where differences were statistically significant, they have been shaded grey.

The margin of error for this report is generally no greater than plus or minus four percentage points around any given percent reported for the entire sample (501 completed surveys). For subgroups of responses, the margin of error increases because the sample size for the subgroup is smaller. For subgroups of approximately 100 respondents, the margin of error is plus or minus 10 percentage points.

Notable differences between demographic subgroups included the following:

- Homer Glen’s youngest residents (ages 18 to 34) tended to rate Community Characteristics more positively than their older counterparts, although a few exceptions occurred within the facet of Mobility. Additionally, residents identifying as female were more likely to rate Community Characteristics higher with the exception of opportunities to participate in community matters.
- Within Governance, residents between the ages of 34 and 54 rated aspects of government services less favorably than other residents. Also worthy of note is within the facet of Natural Environment, residents in attached housing units were less likely to give favorable ratings than their counterparts in detached housing units.
- Levels of participation were highest among residents between the ages of 34 and 54 except when asked if they had stocked supplies in preparation for an emergency. Residents identifying as female were also more likely to report higher levels of engagement and also rated sense of community in Homer Glen higher than their male counterparts.

The National Citizen Survey™

Table 1: Community Characteristics - General

Percent rating positively (e.g., excellent/good)	Age			Sex		Race/ethnicity		Rent or own		Detached or attached		Overall
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	Rent	Own	Detached	Attached	
The overall quality of life in Homer Glen	91%	81%	80%	81%	84%	82%	90%	100%	81%	81%	88%	82%
Overall image or reputation of Homer Glen	91%	78%	72%	80%	77%	78%	89%	88%	78%	79%	77%	78%
Homer Glen as a place to live	93%	92%	88%	90%	91%	90%	94%	100%	90%	90%	92%	91%
Your neighborhood as a place to live	89%	92%	89%	90%	91%	90%	94%	88%	90%	91%	82%	90%
Homer Glen as a place to raise children	89%	89%	86%	90%	86%	87%	97%	94%	88%	89%	79%	88%
Homer Glen as a place to retire	66%	34%	44%	47%	39%	41%	64%	75%	42%	41%	64%	44%
Overall appearance of Homer Glen	84%	77%	76%	79%	78%	78%	85%	84%	78%	79%	69%	79%

Table 2: Community Characteristics - Safety

Percent rating positively (e.g., excellent/good, very/somewhat safe)	Age			Sex		Race/ethnicity		Rent or own		Detached or attached		Overall
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	Rent	Own	Detached	Attached	
Overall feeling of safety in Homer Glen	97%	93%	92%	96%	90%	94%	95%	100%	93%	93%	98%	94%
In your neighborhood during the day	100%	97%	94%	97%	95%	96%	100%	100%	96%	96%	96%	96%
In Homer Glen's commercial area during the day	100%	97%	93%	97%	95%	96%	99%	100%	96%	96%	96%	96%

Table 3: Community Characteristics - Mobility

Percent rating positively (e.g., excellent/good, very/somewhat safe)	Age			Sex		Race/ethnicity		Rent or own		Detached or attached		Overall
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	Rent	Own	Detached	Attached	
Overall ease of getting to the places you usually have to visit	91%	83%	81%	88%	79%	84%	82%	83%	84%	84%	78%	84%
Traffic flow on major streets	87%	75%	64%	75%	71%	72%	77%	65%	73%	74%	62%	73%
Ease of travel by car in Homer Glen	95%	84%	77%	84%	82%	83%	86%	88%	83%	84%	74%	83%
Ease of travel by bicycle in Homer Glen	25%	30%	32%	35%	24%	29%	47%	33%	29%	31%	14%	29%
Ease of walking in Homer Glen	23%	29%	41%	36%	27%	31%	38%	36%	32%	32%	24%	32%
Availability of paths and walking trails	34%	50%	54%	49%	46%	47%	55%	74%	47%	48%	45%	48%

The National Citizen Survey™

Table 4: Community Characteristics - Natural Environment

Percent rating positively (e.g., excellent/good, very/somewhat safe)	Age			Sex		Race/ethnicity		Rent or own		Detached or attached		Overall
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	Rent	Own	Detached	Attached	
Quality of overall natural environment in Homer Glen	92%	88%	83%	88%	85%	86%	90%	88%	87%	88%	77%	87%
Air quality	93%	88%	84%	87%	88%	87%	86%	86%	87%	89%	69%	87%
Cleanliness of Homer Glen	82%	89%	80%	82%	85%	83%	87%	82%	84%	86%	65%	84%

Table 5: Community Characteristics - Built Environment

Percent rating positively (e.g., excellent/good, very/somewhat safe)	Age			Sex		Race/ethnicity		Rent or own		Detached or attached		Overall
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	Rent	Own	Detached	Attached	
Overall "built environment" of Homer Glen (including overall design, buildings, parks and transportation systems)	46%	40%	51%	48%	42%	45%	51%	56%	45%	45%	50%	45%
Public places where people want to spend time	50%	37%	47%	45%	41%	41%	60%	47%	43%	44%	31%	43%
Variety of housing options	76%	65%	58%	68%	62%	64%	77%	43%	66%	66%	48%	65%
Availability of affordable quality housing	68%	51%	46%	57%	47%	51%	58%	33%	53%	54%	39%	53%
Overall quality of new development in Homer Glen	58%	46%	42%	53%	40%	46%	63%	75%	46%	48%	37%	47%

Table 6: Community Characteristics - Economy

Percent rating positively (e.g., excellent/good, very/somewhat safe)	Age			Sex		Race/ethnicity		Rent or own		Detached or attached		Overall
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	Rent	Own	Detached	Attached	
Overall economic health of Homer Glen	69%	63%	66%	66%	64%	64%	73%	87%	64%	64%	75%	65%
Homer Glen as a place to work	38%	44%	45%	46%	39%	43%	46%	88%	42%	42%	62%	43%
Homer Glen as a place to visit	63%	45%	58%	56%	51%	53%	53%	74%	53%	54%	53%	54%
Employment opportunities	25%	20%	16%	25%	14%	19%	26%	30%	20%	21%	7%	20%
Shopping opportunities	36%	31%	43%	34%	38%	35%	47%	51%	35%	36%	36%	36%
Cost of living in Homer Glen	33%	28%	23%	33%	21%	27%	30%	34%	27%	27%	28%	27%
Overall quality of business and service establishments in Homer Glen	61%	43%	49%	49%	49%	48%	66%	88%	48%	49%	50%	49%
Vibrant commercial area	35%	25%	33%	32%	27%	30%	30%	44%	29%	29%	38%	30%

The National Citizen Survey™

Table 7: Community Characteristics - Recreation and Wellness

Percent rating positively (e.g., excellent/good, very/somewhat safe)	Age			Sex		Race/ethnicity		Rent or own		Detached or attached		Overall
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	Rent	Own	Detached	Attached	
Health and wellness opportunities in Homer Glen	47%	54%	64%	58%	54%	55%	54%	61%	56%	56%	55%	56%
Fitness opportunities (including exercise classes and paths or trails, etc.)	39%	49%	54%	49%	48%	47%	56%	46%	49%	48%	53%	48%
Recreational opportunities	27%	32%	39%	32%	35%	32%	42%	28%	33%	33%	31%	33%
Availability of affordable quality food	70%	55%	64%	63%	59%	61%	62%	87%	60%	60%	70%	61%
Availability of affordable quality health care	63%	65%	63%	63%	64%	62%	67%	51%	64%	63%	65%	63%
Availability of preventive health services	45%	64%	60%	58%	60%	58%	62%	41%	60%	59%	61%	59%
Availability of affordable quality mental health care	51%	35%	36%	42%	35%	37%	52%	10%	40%	39%	39%	38%

Table 8: Community Characteristics - Education and Enrichment

Percent rating positively (e.g., excellent/good, very/somewhat safe)	Age			Sex		Race/ethnicity		Rent or own		Detached or attached		Overall
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	Rent	Own	Detached	Attached	
Overall opportunities for education and enrichment	62%	60%	66%	67%	57%	61%	68%	61%	62%	62%	66%	62%
Availability of affordable quality child care/preschool	62%	68%	70%	66%	69%	67%	69%	69%	67%	67%	83%	67%
K-12 education	75%	87%	84%	84%	85%	84%	88%	68%	85%	84%	83%	85%
Adult educational opportunities	21%	27%	31%	27%	28%	27%	31%	39%	27%	27%	34%	28%
Opportunities to attend cultural/arts/music activities	16%	14%	25%	17%	20%	18%	24%	44%	18%	18%	28%	18%
Opportunities to participate in religious or spiritual events and activities	63%	64%	78%	68%	71%	69%	70%	85%	69%	69%	84%	70%

Table 9: Community Characteristics - Community Engagement

Percent rating positively (e.g., excellent/good, very/somewhat safe)	Age			Sex		Race/ethnicity		Rent or own		Detached or attached		Overall
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	Rent	Own	Detached	Attached	
Opportunities to participate in social events and activities	35%	35%	37%	36%	35%	37%	28%	46%	35%	36%	35%	35%
Opportunities to volunteer	51%	45%	46%	42%	52%	45%	63%	44%	46%	47%	36%	46%
Opportunities to participate in community matters	36%	49%	50%	41%	52%	45%	60%	42%	47%	47%	40%	46%
Openness and acceptance of the community toward people of diverse backgrounds	58%	53%	65%	55%	60%	57%	56%	80%	57%	59%	39%	57%
Neighborliness of residents in Homer Glen	70%	67%	64%	71%	62%	66%	72%	74%	66%	67%	59%	67%

The National Citizen Survey™

Table 10: Governance - General

	Age			Sex		Race/ethnicity		Rent or own		Detached or attached		Overall
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	Rent	Own	Detached	Attached	
Percent rating positively (e.g., excellent/good)												
The Village of Homer Glen	88%	69%	72%	73%	74%	72%	88%	82%	73%	74%	68%	73%
The overall direction that Homer Glen is taking	70%	57%	58%	63%	57%	59%	77%	85%	59%	59%	71%	60%
The job Homer Glen government does at welcoming citizen involvement	45%	46%	53%	51%	44%	46%	58%	88%	47%	47%	52%	48%
Overall confidence in Homer Glen government	58%	52%	51%	56%	49%	52%	61%	75%	52%	52%	58%	52%
Generally acting in the best interest of the community	58%	53%	52%	57%	50%	51%	75%	75%	52%	53%	58%	53%
Being honest	54%	52%	59%	57%	52%	54%	57%	100%	53%	52%	72%	54%
Treating all residents fairly	66%	59%	61%	63%	58%	60%	67%	92%	60%	59%	77%	60%
Overall customer service by Homer Glen employees (Administration, Finance, Economic Development, Planning & Zoning, Building and Development Services, Facilities Management)	80%	61%	65%	68%	63%	66%	64%	63%	66%	65%	72%	66%
The Federal Government	37%	31%	32%	35%	29%	31%	47%	39%	33%	33%	31%	33%

Table 11: Governance - Safety

	Age			Sex		Race/ethnicity		Rent or own		Detached or attached		Overall
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	Rent	Own	Detached	Attached	
Percent rating positively (e.g., excellent/good)												
Will County Sheriff services	87%	88%	89%	88%	89%	88%	97%	92%	88%	88%	94%	88%
Fire services	100%	93%	97%	95%	98%	96%	98%	100%	96%	96%	98%	96%
Ambulance or emergency medical services	100%	93%	97%	97%	95%	97%	86%	100%	96%	96%	98%	96%
Crime prevention	91%	77%	83%	82%	81%	82%	75%	100%	81%	82%	81%	82%
Fire prevention and education	88%	81%	87%	84%	85%	85%	77%	100%	84%	84%	84%	84%
Animal control	64%	67%	62%	63%	65%	62%	78%	63%	64%	64%	56%	64%
Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	45%	61%	68%	63%	58%	59%	76%	73%	59%	59%	65%	60%

The National Citizen Survey™

Table 12: Governance - Mobility

Percent rating positively (e.g., excellent/good)	Age			Sex		Race/ethnicity		Rent or own		Detached or attached		Overall
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	Rent	Own	Detached	Attached	
Traffic enforcement	71%	76%	69%	79%	65%	72%	77%	90%	72%	73%	65%	72%
Street repair	63%	55%	54%	58%	54%	55%	60%	44%	56%	57%	42%	56%
Street cleaning	75%	59%	51%	64%	54%	59%	58%	80%	59%	61%	44%	59%
Street lighting	50%	57%	50%	54%	51%	53%	49%	48%	52%	53%	47%	52%
Snow removal	69%	66%	70%	67%	69%	68%	61%	55%	68%	68%	66%	67%
Sidewalk maintenance	61%	52%	51%	55%	52%	53%	55%	65%	53%	54%	43%	53%
Traffic signal timing	69%	53%	56%	56%	59%	57%	67%	34%	58%	58%	53%	57%

Table 13: Governance - Natural Environment

Percent rating positively (e.g., excellent/good)	Age			Sex		Race/ethnicity		Rent or own		Detached or attached		Overall
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	Rent	Own	Detached	Attached	
Garbage collection	100%	89%	89%	90%	94%	91%	89%	88%	92%	93%	78%	92%
Recycling	95%	88%	86%	88%	89%	88%	93%	83%	89%	92%	57%	89%
Yard waste pick-up	93%	87%	87%	88%	89%	88%	90%	84%	89%	90%	57%	89%
Drinking water	76%	55%	64%	63%	62%	62%	71%	86%	62%	62%	64%	62%
Preservation of natural areas such as open space, farmlands and greenbelts	77%	70%	72%	73%	70%	71%	73%	87%	71%	73%	54%	71%

Table 14: Governance - Built Environment

Percent rating positively (e.g., excellent/good)	Age			Sex		Race/ethnicity		Rent or own		Detached or attached		Overall
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	Rent	Own	Detached	Attached	
Storm drainage	58%	55%	53%	54%	55%	55%	56%	70%	54%	54%	58%	55%
Sewer services	77%	63%	67%	67%	67%	66%	76%	77%	67%	67%	65%	67%
Power (electric and/or gas) utility	77%	80%	77%	75%	81%	78%	72%	82%	78%	78%	77%	78%
Land use, planning and zoning	63%	48%	44%	55%	44%	48%	65%	47%	49%	49%	56%	49%
Code enforcement (weeds, abandoned buildings, etc.)	57%	54%	45%	54%	49%	50%	65%	58%	51%	52%	41%	51%
Cable television	58%	55%	52%	55%	55%	54%	63%	87%	53%	55%	46%	54%

The National Citizen Survey™

Table 15: Governance - Economy

Percent rating positively (e.g., excellent/good)	Age			Sex		Race/ethnicity		Rent or own		Detached or attached		Overall
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	Rent	Own	Detached	Attached	
Economic development	52%	44%	48%	49%	45%	46%	55%	63%	46%	47%	50%	47%

Table 16: Governance - Recreation and Wellness

Percent rating positively (e.g., excellent/good)	Age			Sex		Race/ethnicity		Rent or own		Detached or attached		Overall
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	Rent	Own	Detached	Attached	
Village parks (Kingston Hills Park, Stonebridge Park and Erin Hills Park)	78%	71%	62%	73%	66%	69%	85%	73%	70%	70%	60%	70%
Health services	67%	61%	66%	66%	62%	63%	68%	61%	64%	64%	63%	64%

Table 17: Governance - Education and Enrichment

Percent rating positively (e.g., excellent/good)	Age			Sex		Race/ethnicity		Rent or own		Detached or attached		Overall
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	Rent	Own	Detached	Attached	
Public library services	87%	86%	87%	87%	85%	86%	92%	95%	86%	87%	84%	86%
Village-sponsored special events (Earth Day ~ Arbor Day, Homer Fest, Homer Harvest Days, Annual Tree Lighting Ceremony)	78%	73%	75%	77%	71%	74%	85%	91%	74%	75%	67%	74%

Table 18: Governance - Community Engagement

Percent rating positively (e.g., excellent/good)	Age			Sex		Race/ethnicity		Rent or own		Detached or attached		Overall
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	Rent	Own	Detached	Attached	
Public information services	76%	56%	61%	64%	59%	61%	68%	80%	61%	61%	64%	61%

The National Citizen Survey™

Table 19: Participation General

Percent rating positively (e.g., always/sometimes, more than once a month, yes)	Age			Sex		Race/ethnicity		Rent or own		Detached or attached		Overall
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	Rent	Own	Detached	Attached	
Sense of community	53%	62%	58%	66%	49%	58%	75%	51%	58%	58%	64%	58%
Recommend living in Homer Glen to someone who asks	90%	85%	82%	88%	82%	85%	82%	100%	84%	84%	88%	85%
Remain in Homer Glen for the next five years	89%	88%	78%	87%	82%	83%	95%	92%	84%	84%	85%	84%
Contacted the Village of Homer Glen (in-person, phone, email or web) for help or information	53%	40%	45%	38%	52%	44%	61%	58%	45%	46%	38%	45%

Table 20: Participation - Safety

Percent rating positively (e.g., always/sometimes, more than once a month, yes)	Age			Sex		Race/ethnicity		Rent or own		Detached or attached		Overall
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	Rent	Own	Detached	Attached	
Was NOT the victim of a crime	90%	94%	92%	93%	91%	93%	89%	89%	93%	92%	92%	92%
Did NOT report a crime	90%	85%	86%	85%	87%	86%	84%	78%	86%	86%	86%	86%
Stocked supplies in preparation for an emergency	37%	21%	22%	27%	23%	25%	28%	24%	25%	26%	15%	26%

Table 21: Participation - Mobility

Percent rating positively (e.g., always/sometimes, more than once a month, yes)	Age			Sex		Race/ethnicity		Rent or own		Detached or attached		Overall
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	Rent	Own	Detached	Attached	
Walked or biked instead of driving	35%	50%	35%	38%	45%	41%	45%	50%	41%	43%	19%	41%
Carpooled with other adults or children instead of driving alone	30%	40%	22%	31%	32%	31%	38%	29%	32%	31%	33%	32%

Table 22: Participation - Natural Environment

Percent rating positively (e.g., always/sometimes, more than once a month, yes)	Age			Sex		Race/ethnicity		Rent or own		Detached or attached		Overall
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	Rent	Own	Detached	Attached	
Recycle at home	96%	93%	90%	93%	92%	92%	97%	100%	92%	94%	82%	92%
Made efforts to make your home more energy efficient	86%	85%	85%	87%	84%	85%	92%	89%	85%	87%	69%	85%
Made efforts to conserve water	97%	87%	92%	92%	90%	92%	82%	100%	90%	90%	96%	91%

The National Citizen Survey™

Table 23: Participation - Built Environment

Percent rating positively (e.g., always/sometimes, more than once a month, yes)	Age			Sex		Race/ethnicity		Rent or own		Detached or attached		Overall
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	Rent	Own	Detached	Attached	
NOT under housing cost stress	66%	78%	63%	69%	70%	71%	59%	64%	70%	71%	56%	70%
Did NOT observe a code violation	53%	54%	59%	54%	56%	55%	54%	76%	55%	54%	71%	55%

Table 24: Participation - Economy

Percent rating positively (e.g., always/sometimes, more than once a month, yes)	Age			Sex		Race/ethnicity		Rent or own		Detached or attached		Overall
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	Rent	Own	Detached	Attached	
Purchase goods or services from a business located in Homer Glen	97%	97%	96%	95%	98%	96%	100%	84%	97%	97%	88%	96%
Economy will have positive impact on income	29%	40%	32%	35%	35%	34%	38%	31%	35%	36%	18%	34%
Work in Homer Glen	20%	26%	16%	22%	19%	20%	19%	30%	20%	23%	2%	21%

Table 25: Participation - Recreation and Wellness

Percent rating positively (e.g., always/sometimes, more than once a month, yes)	Age			Sex		Race/ethnicity		Rent or own		Detached or attached		Overall
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	Rent	Own	Detached	Attached	
Visited a neighborhood park or Village park	77%	78%	52%	68%	67%	67%	80%	55%	68%	69%	57%	68%
Eat at least 5 portions of fruits and vegetables a day	81%	88%	82%	93%	76%	84%	87%	71%	85%	86%	71%	85%
Participate in moderate or vigorous physical activity	91%	95%	80%	91%	86%	88%	91%	90%	88%	90%	74%	88%
Reported being in "very good" or "excellent" health	87%	77%	56%	75%	66%	72%	67%	75%	71%	73%	57%	71%

Table 26: Participation - Education and Enrichment

Percent rating positively (e.g., always/sometimes, more than once a month, yes)	Age			Sex		Race/ethnicity		Rent or own		Detached or attached		Overall
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	Rent	Own	Detached	Attached	
Used Homer Glen public libraries or their services	64%	72%	60%	71%	60%	67%	53%	86%	65%	66%	64%	66%
Participated in religious or spiritual activities in Homer Glen	24%	41%	52%	39%	43%	41%	43%	62%	41%	41%	52%	42%
Attended a Village-sponsored event	24%	45%	29%	32%	38%	34%	54%	46%	35%	37%	16%	36%

The National Citizen Survey™

Table 27: Participation - Community Engagement

Percent rating positively (e.g., always/sometimes, more than once a month, yes)	Age			Sex		Race/ethnicity		Rent or own		Detached or attached		Overall
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	Rent	Own	Detached	Attached	
Campaigned or advocated for an issue, cause or candidate	21%	21%	20%	23%	18%	20%	18%	25%	21%	22%	12%	21%
Contacted Homer Glen elected officials (in-person, phone, email or web) to express your opinion	23%	21%	21%	18%	25%	21%	34%	29%	22%	22%	19%	22%
Volunteered your time to some group/activity in Homer Glen	12%	27%	17%	21%	20%	20%	29%	32%	20%	20%	21%	20%
Participated in a club	8%	19%	18%	16%	16%	16%	21%	27%	16%	14%	31%	16%
Talked to or visited with your immediate neighbors	94%	94%	96%	93%	96%	95%	90%	100%	94%	95%	91%	94%
Done a favor for a neighbor	68%	87%	88%	81%	86%	84%	82%	97%	83%	84%	77%	83%
Attended a local public meeting	10%	21%	23%	18%	21%	19%	23%	5%	20%	19%	24%	20%
Watched a local public meeting online	21%	21%	17%	16%	24%	19%	31%	0%	21%	21%	11%	20%
Read or watch local news (via television, paper, computer, etc.)	87%	91%	92%	92%	88%	91%	86%	97%	90%	91%	85%	90%
Vote in local elections	73%	86%	92%	83%	88%	84%	93%	89%	85%	87%	68%	85%

Table 28: Community Focus Areas

Percent rating positively (e.g., essential/very important)	Age			Sex		Race/ethnicity		Rent or own		Detached or attached		Overall
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	Rent	Own	Detached	Attached	
Overall feeling of safety in Homer Glen	100%	91%	90%	94%	92%	92%	100%	95%	92%	93%	92%	93%
Overall ease of getting to the places you usually have to visit	65%	73%	77%	76%	70%	74%	75%	82%	73%	73%	75%	73%
Quality of overall natural environment in Homer Glen	81%	74%	76%	77%	75%	76%	88%	100%	75%	76%	78%	76%
Overall "built environment" of Homer Glen (including overall design, buildings, parks and transportation systems)	92%	83%	69%	84%	75%	80%	83%	87%	80%	80%	80%	80%
Health and wellness opportunities in Homer Glen	74%	62%	69%	70%	64%	66%	87%	88%	67%	66%	81%	68%
Overall opportunities for education and enrichment	86%	77%	69%	81%	71%	75%	86%	95%	76%	76%	79%	76%
Overall economic health of Homer Glen	85%	93%	89%	89%	91%	90%	93%	95%	90%	90%	90%	90%
Sense of community	83%	77%	73%	79%	74%	77%	88%	93%	76%	76%	89%	77%

The National Citizen Survey™

Table 29: Question 11: Quality of Services

	Age			Sex		Race/ethnicity		Rent or own		Detached or attached		Overall
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	Rent	Own	Detached	Attached	
State of Illinois	31%	18%	19%	24%	17%	20%	31%	12%	21%	22%	9%	21%
Homer Township	79%	62%	66%	70%	64%	66%	78%	73%	67%	66%	73%	67%
Will County	67%	56%	58%	64%	53%	57%	72%	73%	58%	59%	59%	59%
Forest Preserve District of Will County	90%	72%	69%	79%	69%	74%	73%	88%	74%	75%	65%	74%

Table 30: Question 12: Government Transparency

	Age			Sex		Race/ethnicity		Rent or own		Detached or attached		Overall
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	Rent	Own	Detached	Attached	
Transparency of Village of Homer Glen government	53%	51%	55%	51%	54%	50%	75%	90%	51%	51%	66%	52%

Table 31: Question 14: Potential Village Priorities for Next Five Years

Please rate how important, if at all, you think each of the following priorities should be to the Village of Homer Glen over the next five years? (Percent rating as "Essential" or "Very important").	Age			Sex		Race/ethnicity		Rent or own		Detached or attached		Overall
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	Rent	Own	Detached	Attached	
Make annual investments in municipal infrastructure (e.g., roads)	70%	81%	85%	76%	84%	79%	92%	93%	79%	80%	81%	80%
Adjust new and existing services to address Homer Glen's aging population	54%	52%	79%	67%	56%	61%	70%	86%	61%	60%	78%	62%
Make annual investments in parks and recreation facilities	92%	75%	64%	80%	70%	75%	78%	93%	74%	74%	81%	74%
Promote and maintain new and existing open space / natural areas	87%	70%	62%	75%	66%	70%	86%	100%	70%	71%	70%	71%
Promote and maintain high quality residential development	63%	67%	74%	67%	70%	67%	79%	59%	69%	68%	77%	69%
Promote and maintain high quality commercial development	75%	77%	77%	78%	75%	76%	90%	72%	77%	76%	83%	77%
Enhance and invest in community policing and public safety programs	76%	69%	72%	71%	71%	70%	86%	89%	71%	71%	77%	72%
Expand and invest in the Village's special events	51%	47%	39%	52%	38%	44%	57%	70%	44%	45%	48%	45%

The National Citizen Survey™

Table 32: Question 15: Sources of Village Information

Please indicate how much of a source, if at all, you consider each of the following to be for obtaining information from the Village of Homer Glen? (Percent rating as "Major source" or "Minor source").	Age			Sex		Race/ethnicity		Rent or own		Detached or attached		Overall
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	Rent	Own	Detached	Attached	
Village website (www.homerglenil.org)	97%	90%	79%	89%	85%	87%	96%	83%	87%	88%	77%	87%
Local media (<i>Southtown Star</i> , <i>Homer Horizon</i> , <i>Patch</i> , etc.)	94%	92%	91%	94%	90%	93%	87%	100%	92%	92%	90%	92%
Emails or texts from the Village	53%	64%	55%	60%	56%	57%	68%	59%	58%	59%	51%	58%
Mayor's blog	38%	45%	41%	43%	40%	41%	58%	36%	42%	41%	51%	42%
Social media (Facebook, Twitter, etc.)	74%	65%	40%	65%	51%	58%	59%	53%	58%	60%	39%	58%

Table 33: Question 16: Frequency of Shopping at Homer Glen Establishments

In the last 12 months, about how many times, if at all, have you or other household members frequented any of the following Homer Glen businesses? (Percent rating as "2 times a week or more" or "2-4 times a month").	Age			Sex		Race/ethnicity		Rent or own		Detached or attached		Overall
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	Rent	Own	Detached	Attached	
Eat-in or take-out from a Homer Glen restaurant or eatery	70%	82%	77%	72%	84%	77%	81%	87%	77%	79%	65%	78%
Shop for groceries in Homer Glen	93%	92%	91%	93%	90%	92%	93%	88%	92%	93%	86%	92%
Shop for general merchandise (non-food) in Homer Glen (e.g., gifts, clothing, home décor, etc.)	72%	57%	51%	57%	60%	57%	74%	52%	58%	60%	38%	58%
Patronize a Homer Glen service business (salon, bank, auto repair, etc.)	60%	71%	68%	69%	66%	66%	83%	45%	68%	68%	54%	67%

The National Citizen Survey™

Table 34: Question 17: Preferred New Development

	Age			Sex		Race/ethnicity		Rent or own		Detached or attached		Overall	
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	Rent	Own	Detached	Attached		
Retail stores	24%	40%	37%	53%	47%	94%	6%	2%	98%	91%	9%	100%	
Restaurants	22%	42%	35%	52%	48%	94%	6%	2%	98%	93%	7%	100%	
Entertainment & cultural facilities	27%	42%	31%	53%	47%	92%	8%	4%	96%	91%	9%	100%	
Office complexes	10%	47%	43%	31%	69%	96%	4%	1%	99%	93%	7%	100%	
Medical facilities	26%	31%	43%	48%	52%	95%	5%	4%	96%	82%	18%	100%	
Industry	18%	40%	42%	35%	65%	95%	5%	0%	100%	94%	6%	100%	
Religious institutions	18%	43%	40%	42%	58%	86%	14%	0%	100%	95%	5%	100%	
Open spaces	23%	39%	38%	37%	63%	90%	10%	6%	94%	89%	11%	100%	
Parks and recreation areas	31%	43%	26%	56%	44%	92%	8%	3%	97%	94%	6%	100%	
What types of new development would you like to see in Homer Glen in the future? (Check all that apply).	I do not want additional development in Homer Glen	0%	39%	61%	56%	44%	95%	5%	0%	100%	91%	9%	100%

Significance not tested.