



THE NCSTM
The National Citizen SurveyTM

Homer Glen, IL

Technical Appendices

2017



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Appendix A: Complete Survey Responses

Responses excluding “don’t know”

The following pages contain a complete set of responses to each question on the survey, excluding the “don’t know” responses. The percent of respondents giving a particular response is shown followed by the number of respondents (denoted with “N=”).

Table 1: Question 1

Please rate each of the following aspects of quality of life in Homer Glen:	Excellent		Good		Fair		Poor		Total	
Homer Glen as a place to live	40%	N=197	51%	N=253	9%	N=44	0%	N=2	100%	N=496
Your neighborhood as a place to live	45%	N=224	45%	N=226	8%	N=39	2%	N=9	100%	N=498
Homer Glen as a place to raise children	43%	N=189	45%	N=197	11%	N=47	1%	N=5	100%	N=438
Homer Glen as a place to work	16%	N=44	26%	N=70	34%	N=91	23%	N=62	100%	N=267
Homer Glen as a place to visit	19%	N=87	34%	N=153	29%	N=130	17%	N=78	100%	N=448
Homer Glen as a place to retire	19%	N=78	24%	N=98	29%	N=117	27%	N=110	100%	N=403
The overall quality of life in Homer Glen	27%	N=136	55%	N=272	17%	N=83	1%	N=5	100%	N=496

Table 2: Question 2

Please rate each of the following characteristics as they relate to Homer Glen as a whole:	Excellent		Good		Fair		Poor		Total	
Overall feeling of safety in Homer Glen	48%	N=238	46%	N=228	5%	N=26	1%	N=6	100%	N=498
Overall ease of getting to the places you usually have to visit	38%	N=190	46%	N=228	13%	N=62	4%	N=18	100%	N=498
Quality of overall natural environment in Homer Glen	38%	N=186	49%	N=242	12%	N=59	1%	N=6	100%	N=493
Overall “built environment” of Homer Glen (including overall design, buildings, parks and transportation systems)	13%	N=61	33%	N=158	39%	N=189	15%	N=75	100%	N=484
Health and wellness opportunities in Homer Glen	19%	N=84	37%	N=162	32%	N=142	12%	N=53	100%	N=440
Overall opportunities for education and enrichment	22%	N=96	40%	N=169	27%	N=116	11%	N=47	100%	N=427
Overall economic health of Homer Glen	16%	N=70	49%	N=218	28%	N=123	7%	N=31	100%	N=441
Sense of community	17%	N=80	41%	N=197	34%	N=163	7%	N=35	100%	N=476
Overall image or reputation of Homer Glen	24%	N=119	54%	N=264	18%	N=88	4%	N=17	100%	N=487

Table 3: Question 3

Please indicate how likely or unlikely you are to do each of the following:	Very likely		Somewhat likely		Somewhat unlikely		Very unlikely		Total	
Recommend living in Homer Glen to someone who asks	42%	N=202	43%	N=210	11%	N=51	5%	N=23	100%	N=487
Remain in Homer Glen for the next five years	55%	N=265	29%	N=142	8%	N=40	8%	N=37	100%	N=483

Table 4: Question 4

Please rate how safe or unsafe you feel:	Very safe		Somewhat safe		Neither safe nor unsafe		Somewhat unsafe		Very unsafe		Total	
In your neighborhood during the day	76%	N=379	20%	N=99	3%	N=15	1%	N=4	0%	N=1	100%	N=497
In Homer Glen’s commercial area during the day	66%	N=326	30%	N=145	3%	N=17	1%	N=3	0%	N=0	100%	N=490

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Table 5: Question 5

Please rate each of the following characteristics as they relate to Homer Glen as a whole:	Excellent		Good		Fair		Poor		Total	
Traffic flow on major streets	18%	N=88	55%	N=274	21%	N=106	6%	N=30	100%	N=498
Ease of travel by car in Homer Glen	32%	N=161	51%	N=252	14%	N=69	3%	N=17	100%	N=498
Ease of travel by bicycle in Homer Glen	9%	N=34	21%	N=79	32%	N=121	39%	N=150	100%	N=384
Ease of walking in Homer Glen	11%	N=48	21%	N=95	33%	N=149	35%	N=159	100%	N=451
Availability of paths and walking trails	15%	N=69	32%	N=147	33%	N=150	19%	N=88	100%	N=454
Air quality	30%	N=141	57%	N=270	12%	N=57	1%	N=3	100%	N=471
Cleanliness of Homer Glen	32%	N=158	52%	N=258	14%	N=71	2%	N=9	100%	N=496
Overall appearance of Homer Glen	27%	N=134	52%	N=257	20%	N=97	2%	N=9	100%	N=497
Public places where people want to spend time	10%	N=45	34%	N=157	36%	N=167	21%	N=99	100%	N=468
Variety of housing options	17%	N=79	48%	N=216	26%	N=117	9%	N=41	100%	N=453
Availability of affordable quality housing	11%	N=48	42%	N=181	33%	N=144	14%	N=62	100%	N=435
Fitness opportunities (including exercise classes and paths or trails, etc.)	13%	N=60	35%	N=160	36%	N=164	15%	N=70	100%	N=453
Recreational opportunities	7%	N=32	26%	N=118	36%	N=162	31%	N=138	100%	N=450
Availability of affordable quality food	12%	N=61	48%	N=236	31%	N=151	8%	N=40	100%	N=489
Availability of affordable quality health care	15%	N=66	48%	N=202	30%	N=129	6%	N=26	100%	N=423
Availability of preventive health services	13%	N=53	45%	N=177	34%	N=134	7%	N=28	100%	N=392
Availability of affordable quality mental health care	9%	N=19	29%	N=60	37%	N=76	25%	N=51	100%	N=206

Table 6: Question 6

Please rate each of the following characteristics as they relate to Homer Glen as a whole:	Excellent		Good		Fair		Poor		Total	
Availability of affordable quality child care/preschool	14%	N=36	53%	N=139	26%	N=67	7%	N=18	100%	N=261
K-12 education	31%	N=112	53%	N=189	13%	N=47	2%	N=8	100%	N=356
Adult educational opportunities	7%	N=18	21%	N=53	35%	N=90	37%	N=95	100%	N=256
Opportunities to attend cultural/arts/music activities	2%	N=7	17%	N=63	37%	N=140	45%	N=169	100%	N=378
Opportunities to participate in religious or spiritual events and activities	20%	N=73	50%	N=186	27%	N=100	3%	N=12	100%	N=371
Employment opportunities	2%	N=7	18%	N=51	43%	N=123	37%	N=106	100%	N=287
Shopping opportunities	9%	N=41	27%	N=129	44%	N=209	21%	N=100	100%	N=479
Cost of living in Homer Glen	4%	N=18	23%	N=111	44%	N=213	29%	N=139	100%	N=480
Overall quality of business and service establishments in Homer Glen	8%	N=36	41%	N=200	38%	N=184	13%	N=62	100%	N=482
Vibrant commercial area	5%	N=22	25%	N=117	39%	N=182	31%	N=141	100%	N=461
Overall quality of new development in Homer Glen	7%	N=33	39%	N=178	35%	N=157	18%	N=83	100%	N=451
Opportunities to participate in social events and activities	4%	N=17	31%	N=121	39%	N=152	26%	N=100	100%	N=391
Opportunities to volunteer	8%	N=25	38%	N=118	38%	N=120	16%	N=49	100%	N=311
Opportunities to participate in community matters	8%	N=27	39%	N=135	39%	N=136	15%	N=53	100%	N=349
Openness and acceptance of the community toward people of diverse backgrounds	11%	N=39	46%	N=164	30%	N=107	12%	N=44	100%	N=354
Neighborliness of residents in Homer Glen	18%	N=86	48%	N=226	28%	N=133	5%	N=23	100%	N=468

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Table 7: Question 7

Please indicate whether or not you have done each of the following in the last 12 months.	No		Yes		Total	
Made efforts to conserve water	9%	N=45	91%	N=446	100%	N=490
Made efforts to make your home more energy efficient	15%	N=71	85%	N=418	100%	N=490
Observed a code violation or other hazard in Homer Glen (weeds, abandoned buildings, etc.)	55%	N=266	45%	N=216	100%	N=482
Household member was a victim of a crime in Homer Glen	92%	N=450	8%	N=37	100%	N=487
Reported a crime to Will County Sheriff in Homer Glen	86%	N=418	14%	N=69	100%	N=488
Stocked supplies in preparation for an emergency	74%	N=363	26%	N=125	100%	N=487
Campaigned or advocated for an issue, cause or candidate	79%	N=386	21%	N=101	100%	N=487
Contacted the Village of Homer Glen (in-person, phone, email or web) for help or information	55%	N=268	45%	N=222	100%	N=490
Contacted Homer Glen elected officials (in-person, phone, email or web) to express your opinion	78%	N=384	22%	N=106	100%	N=490

Table 8: Question 8

In the last 12 months, about how many times, if at all, have you or other household members done each of the following in Homer Glen?	2 times a week or more		2-4 times a month		Once a month or less		Not at all		Total	
Visited a neighborhood park or Village park	14%	N=69	22%	N=106	32%	N=159	32%	N=157	100%	N=491
Used Homer Glen public libraries or their services	7%	N=34	24%	N=120	35%	N=172	34%	N=167	100%	N=493
Participated in religious or spiritual activities in Homer Glen	6%	N=30	22%	N=108	14%	N=68	58%	N=285	100%	N=492
Attended a Village-sponsored event	0%	N=2	1%	N=6	34%	N=166	64%	N=316	100%	N=491
Carpooled with other adults or children instead of driving alone	6%	N=31	9%	N=46	16%	N=78	68%	N=337	100%	N=492
Walked or biked instead of driving	8%	N=40	11%	N=53	22%	N=110	59%	N=288	100%	N=490
Volunteered your time to some group/activity in Homer Glen	3%	N=12	6%	N=29	12%	N=58	80%	N=393	100%	N=493
Participated in a club	3%	N=14	6%	N=29	7%	N=36	84%	N=411	100%	N=490
Talked to or visited with your immediate neighbors	46%	N=228	30%	N=146	19%	N=91	6%	N=28	100%	N=493
Done a favor for a neighbor	21%	N=106	24%	N=117	38%	N=190	17%	N=82	100%	N=494

Table 9: Question 9

Thinking about local public meetings (of local elected officials like Village Council or County Commissioners, advisory boards, town halls, HOA, neighborhood watch, etc.), in the last 12 months, about how many times, if at all, have you or other household members attended or watched a local public meeting?	2 times a week or more		2-4 times a month		Once a month or less		Not at all		Total	
Attended a local public meeting	0%	N=2	1%	N=7	18%	N=89	80%	N=390	100%	N=488
Watched a local public meeting online	0%	N=1	3%	N=14	17%	N=83	80%	N=390	100%	N=489

Table 10: Question 10

Please rate the quality of each of the following services in Homer Glen:	Excellent		Good		Fair		Poor		Total	
Will County Sheriff services	35%	N=145	54%	N=226	8%	N=32	4%	N=16	100%	N=419
Fire services	49%	N=187	47%	N=182	4%	N=14	0%	N=1	100%	N=383
Ambulance or emergency medical services	52%	N=177	44%	N=152	4%	N=13	0%	N=1	100%	N=342
Crime prevention	31%	N=109	50%	N=174	16%	N=54	3%	N=9	100%	N=345
Fire prevention and education	29%	N=87	55%	N=161	14%	N=42	2%	N=5	100%	N=295
Traffic enforcement	21%	N=87	51%	N=208	22%	N=90	6%	N=24	100%	N=408
Street repair	12%	N=57	44%	N=199	32%	N=148	12%	N=53	100%	N=457
Street cleaning	17%	N=74	42%	N=177	27%	N=112	14%	N=59	100%	N=422

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Please rate the quality of each of the following services in Homer Glen:	Excellent		Good		Fair		Poor		Total	
Street lighting	14%	N=63	39%	N=180	28%	N=130	20%	N=92	100%	N=465
Snow removal	22%	N=101	46%	N=213	23%	N=109	9%	N=42	100%	N=466
Sidewalk maintenance	17%	N=56	37%	N=123	32%	N=108	15%	N=49	100%	N=336
Traffic signal timing	12%	N=56	45%	N=209	25%	N=117	18%	N=82	100%	N=464
Garbage collection	45%	N=218	46%	N=224	8%	N=38	1%	N=3	100%	N=483
Recycling	42%	N=196	47%	N=219	8%	N=36	3%	N=16	100%	N=468
Yard waste pick-up	43%	N=179	46%	N=191	9%	N=40	2%	N=8	100%	N=417
Storm drainage	14%	N=60	41%	N=177	30%	N=129	15%	N=66	100%	N=433
Drinking water	21%	N=92	41%	N=181	20%	N=86	18%	N=79	100%	N=437
Sewer services	18%	N=71	49%	N=198	19%	N=79	14%	N=56	100%	N=404
Power (electric and/or gas) utility	25%	N=116	53%	N=250	21%	N=97	1%	N=6	100%	N=469
Village parks (Kingston Hills Park, Stonebridge Park and Erin Hills Park)	19%	N=54	51%	N=145	23%	N=65	7%	N=20	100%	N=283
Land use, planning and zoning	9%	N=31	40%	N=130	34%	N=112	17%	N=55	100%	N=329
Code enforcement (weeds, abandoned buildings, etc.)	10%	N=34	41%	N=134	30%	N=100	18%	N=60	100%	N=329
Animal control	15%	N=42	49%	N=136	26%	N=73	10%	N=28	100%	N=280
Economic development	9%	N=33	38%	N=144	33%	N=124	20%	N=76	100%	N=377
Health services	12%	N=44	52%	N=188	32%	N=114	4%	N=15	100%	N=362
Public library services	39%	N=157	47%	N=190	13%	N=52	1%	N=2	100%	N=402
Public information services	16%	N=54	46%	N=155	33%	N=111	6%	N=20	100%	N=340
Cable television	15%	N=61	39%	N=157	31%	N=125	14%	N=58	100%	N=401
Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	15%	N=38	45%	N=119	30%	N=79	10%	N=26	100%	N=262
Preservation of natural areas such as open space, farmlands and greenbelts	22%	N=88	49%	N=196	23%	N=90	6%	N=24	100%	N=398
Village-sponsored special events (Earth Day ~ Arbor Day, Homer Fest, Homer Harvest Days, Annual Tree Lighting Ceremony)	25%	N=94	50%	N=188	22%	N=85	3%	N=12	100%	N=380
Overall customer service by Homer Glen employees (Administration, Finance, Economic Development, Planning & Zoning, Building and Development Services, Facilities Management)	15%	N=52	51%	N=182	29%	N=104	5%	N=17	100%	N=356

Table 11: Question 11

Overall, how would you rate the quality of the services provided by each of the following?	Excellent		Good		Fair		Poor		Total	
The Village of Homer Glen	23%	N=31	39%	N=52	25%	N=33	13%	N=17	100%	N=133
The Federal Government	2%	N=2	22%	N=28	36%	N=46	41%	N=53	100%	N=129
State of Illinois	2%	N=3	7%	N=10	21%	N=28	69%	N=93	100%	N=134
Homer Township	14%	N=18	36%	N=47	24%	N=32	27%	N=35	100%	N=132
Will County	8%	N=11	33%	N=44	46%	N=61	12%	N=16	100%	N=132
Forest Preserve District of Will County	21%	N=24	46%	N=53	25%	N=28	8%	N=9	100%	N=114

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Table 12: Question 12

Please rate the following categories of Homer Glen government performance:	Excellent		Good		Fair		Poor		Total	
The overall direction that Homer Glen is taking	11%	N=14	37%	N=48	33%	N=43	20%	N=26	100%	N=131
The job Homer Glen government does at welcoming citizen involvement	18%	N=22	25%	N=30	36%	N=43	20%	N=24	100%	N=119
Overall confidence in Homer Glen government	13%	N=18	29%	N=39	30%	N=40	28%	N=37	100%	N=134
Generally acting in the best interest of the community	16%	N=21	27%	N=36	27%	N=36	30%	N=40	100%	N=133
Being honest	16%	N=20	28%	N=35	31%	N=39	25%	N=31	100%	N=125
Treating all residents fairly	20%	N=24	24%	N=29	34%	N=41	21%	N=25	100%	N=119
Transparency of Village of Homer Glen government	21%	N=26	26%	N=33	25%	N=31	29%	N=36	100%	N=126

Table 13: Question 13

Please rate how important, if at all, you think it is for the Homer Glen community to focus on each of the following in the coming two years:	Essential		Very important		Somewhat important		Not at all important		Total	
Overall feeling of safety in Homer Glen	56%	N=276	37%	N=184	7%	N=33	1%	N=4	100%	N=496
Overall ease of getting to the places you usually have to visit	26%	N=128	47%	N=234	23%	N=114	4%	N=18	100%	N=493
Quality of overall natural environment in Homer Glen	34%	N=165	43%	N=209	21%	N=101	3%	N=15	100%	N=490
Overall "built environment" of Homer Glen (including overall design, buildings, parks and transportation systems)	32%	N=160	47%	N=233	19%	N=94	1%	N=6	100%	N=493
Health and wellness opportunities in Homer Glen	23%	N=113	45%	N=220	27%	N=134	5%	N=26	100%	N=492
Overall opportunities for education and enrichment	34%	N=168	42%	N=206	20%	N=97	4%	N=19	100%	N=490
Overall economic health of Homer Glen	44%	N=218	46%	N=226	10%	N=50	0%	N=1	100%	N=494
Sense of community	31%	N=153	46%	N=226	22%	N=106	1%	N=7	100%	N=493

Table 14: Question 14

Please rate how important, if at all, you think each of the following priorities should be to the Village of Homer Glen over the next five years?	Essential		Very important		Somewhat important		Not at all important		Total	
Make annual investments in municipal infrastructure (e.g., roads)	29%	N=143	51%	N=249	19%	N=95	1%	N=3	100%	N=490
Adjust new and existing services to address Homer Glen's aging population	20%	N=98	42%	N=207	33%	N=164	4%	N=22	100%	N=490
Make annual investments in parks and recreation facilities	34%	N=168	40%	N=196	21%	N=104	4%	N=22	100%	N=490
Promote and maintain new and existing open space / natural areas	34%	N=164	37%	N=179	21%	N=103	8%	N=38	100%	N=485
Promote and maintain high quality residential development	26%	N=127	43%	N=209	28%	N=139	3%	N=15	100%	N=490
Promote and maintain high quality commercial development	35%	N=170	42%	N=205	20%	N=97	4%	N=18	100%	N=489
Enhance and invest in community policing and public safety programs	28%	N=139	43%	N=213	25%	N=124	3%	N=16	100%	N=492
Expand and invest in the Village's special events	14%	N=68	31%	N=153	44%	N=215	11%	N=55	100%	N=490

Table 15: Question 15

Please indicate how much of a source, if at all, you consider each of the following to be for obtaining information from the Village of Homer Glen?	Major source		Minor source		Not a source		Total	
Village website (www.homerglenil.org)	52%	N=252	35%	N=170	13%	N=65	100%	N=487
Local media (<i>Southtown Star</i> , <i>Homer Horizon</i> , <i>Patch</i> , etc.)	51%	N=250	41%	N=200	8%	N=39	100%	N=489
Emails or texts from the Village	20%	N=95	39%	N=187	42%	N=203	100%	N=486
Mayor's blog	9%	N=44	33%	N=160	58%	N=281	100%	N=485
Social media (Facebook, Twitter, etc.)	29%	N=141	29%	N=140	42%	N=203	100%	N=484

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Table 16: Question 16

In the last 12 months, about how many times, if at all, have you or other household members frequented any of the following Homer Glen businesses?	2 times a week or more		2-4 times a month		Once a month or less		Not at all		Total	
	%	N	%	N	%	N	%	N	%	N
Eat-in or take-out from a Homer Glen restaurant or eatery	31%	N=152	47%	N=232	21%	N=103	1%	N=6	100%	N=494
Shop for groceries in Homer Glen	65%	N=322	27%	N=135	5%	N=25	3%	N=14	100%	N=496
Shop for general merchandise (non-food) in Homer Glen (e.g., gifts, clothing, home décor, etc.)	23%	N=112	35%	N=173	28%	N=136	15%	N=73	100%	N=495
Patronize a Homer Glen service business (salon, bank, auto repair, etc.)	30%	N=145	38%	N=184	27%	N=132	6%	N=28	100%	N=488

Table 17: Question 17

What types of new development would you like to see in Homer Glen in the future? (Check all that apply).	Percent	Number
Retail stores	62%	N=305
Restaurants	73%	N=361
Entertainment & cultural facilities	54%	N=268
Office complexes	14%	N=71
Medical facilities	25%	N=124
Industry	16%	N=78
Religious institutions	4%	N=20
Open spaces	35%	N=171
Parks and recreation areas	64%	N=313
I do not want additional development in Homer Glen	6%	N=30

Total may exceed 100% as respondents could select more than one option.

Table 18: Question D1

How often, if at all, do you do each of the following, considering all of the times you could?	Never		Rarely		Sometimes		Usually		Always		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Recycle at home	4%	N=18	4%	N=20	9%	N=47	20%	N=97	63%	N=314	100%	N=496
Purchase goods or services from a business located in Homer Glen	0%	N=2	3%	N=17	26%	N=128	52%	N=257	19%	N=94	100%	N=498
Eat at least 5 portions of fruits and vegetables a day	3%	N=13	13%	N=63	38%	N=186	33%	N=166	14%	N=67	100%	N=495
Participate in moderate or vigorous physical activity	2%	N=9	10%	N=50	37%	N=183	36%	N=177	15%	N=76	100%	N=494
Read or watch local news (via television, paper, computer, etc.)	2%	N=11	8%	N=37	15%	N=75	34%	N=168	41%	N=203	100%	N=494
Vote in local elections	6%	N=30	9%	N=43	11%	N=56	26%	N=128	48%	N=237	100%	N=494

Table 19: Question D2

Would you say that in general your health is:	Percent	Number
Excellent	25%	N=122
Very good	46%	N=229
Good	26%	N=128
Fair	3%	N=15
Poor	0%	N=1
Total	100%	N=495

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Table 20: Question D3

What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:	Percent	Number
Very positive	7%	N=33
Somewhat positive	28%	N=135
Neutral	52%	N=253
Somewhat negative	12%	N=61
Very negative	1%	N=7
Total	100%	N=489

Table 21: Question D4

What is your employment status?	Percent	Number
Working full time for pay	65%	N=323
Working part time for pay	8%	N=42
Unemployed, looking for paid work	4%	N=19
Unemployed, not looking for paid work	3%	N=13
Fully retired	20%	N=99
Total	100%	N=495

Table 22: Question D5

Do you work inside the boundaries of Homer Glen?	Percent	Number
Yes, outside the home	14%	N=66
Yes, from home	7%	N=36
No	79%	N=384
Total	100%	N=485

Table 23: Question D6

How many years have you lived in Homer Glen?	Percent	Number
Less than 2 years	14%	N=70
2 to 5 years	19%	N=96
6 to 10 years	9%	N=46
11 to 20 years	25%	N=126
More than 20 years	32%	N=159
Total	100%	N=498

Table 24: Question D7

Which best describes the building you live in?	Percent	Number
One family house detached from any other houses	90%	N=449
Building with two or more homes (duplex, townhome, apartment or condominium)	9%	N=44
Mobile home	0%	N=0
Other	1%	N=5
Total	100%	N=497

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Table 25: Question D8

Is this house, apartment or mobile home...	Percent	Number
Rented	3%	N=17
Owned	97%	N=480
Total	100%	N=497

Table 26: Question D9

About how much is your monthly housing cost for the place you live (including rent, mortgage payment, property tax, property insurance and homeowners' association (HOA) fees)?	Percent	Number
Less than \$300 per month	1%	N=3
\$300 to \$599 per month	3%	N=15
\$600 to \$999 per month	12%	N=56
\$1,000 to \$1,499 per month	17%	N=80
\$1,500 to \$2,499 per month	40%	N=189
\$2,500 or more per month	28%	N=131
Total	100%	N=474

Table 27: Question D10

Do any children 17 or under live in your household?	Percent	Number
No	57%	N=281
Yes	43%	N=215
Total	100%	N=497

Table 28: Question D11

Are you or any other members of your household aged 65 or older?	Percent	Number
No	74%	N=370
Yes	26%	N=128
Total	100%	N=498

Table 29: Question D12

How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.)	Percent	Number
Less than \$25,000	3%	N=12
\$25,000 to \$49,999	9%	N=40
\$50,000 to \$99,999	23%	N=104
\$100,000 to \$149,999	32%	N=145
\$150,000 or more	34%	N=152
Total	100%	N=453

Table 30: Question D13

Are you Spanish, Hispanic or Latino?	Percent	Number
No, not Spanish, Hispanic or Latino	96%	N=468
Yes, I consider myself to be Spanish, Hispanic or Latino	4%	N=20
Total	100%	N=488

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Table 31: Question D14

What is your race? (Mark one or more races to indicate what race(s) you consider yourself to be.)	Percent	Number
American Indian or Alaskan Native	0%	N=2
Asian, Asian Indian or Pacific Islander	1%	N=5
Black or African American	0%	N=1
White	97%	N=475
Other	3%	N=12

Total may exceed 100% as respondents could select more than one option.

Table 32: Question D15

In which category is your age?	Percent	Number
18 to 24 years	2%	N=10
25 to 34 years	19%	N=95
35 to 44 years	17%	N=83
45 to 54 years	24%	N=119
55 to 64 years	17%	N=82
65 to 74 years	12%	N=61
75 years or older	8%	N=40
Total	100%	N=490

Table 33: Question D16

What is your sex?	Percent	Number
Female	52%	N=257
Male	48%	N=235
Total	100%	N=492

Table 34: Question D17

Do you consider a cell phone or landline your primary telephone number?	Percent	Number
Cell	60%	N=299
Land line	18%	N=90
Both	22%	N=108
Total	100%	N=498

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Responses including “don’t know”

The following pages contain a complete set of responses to each question on the survey, including the “don’t know” responses. The percent of respondents giving a particular response is shown followed by the number of respondents (denoted with “N=”).

Table 35: Question 1

Please rate each of the following aspects of quality of life in Homer Glen:	Excellent		Good		Fair		Poor		Don't know		Total	
Homer Glen as a place to live	40%	N=197	51%	N=253	9%	N=44	0%	N=2	0%	N=0	100%	N=496
Your neighborhood as a place to live	45%	N=224	45%	N=226	8%	N=39	2%	N=9	0%	N=1	100%	N=498
Homer Glen as a place to raise children	38%	N=189	40%	N=197	10%	N=47	1%	N=5	12%	N=58	100%	N=496
Homer Glen as a place to work	9%	N=44	14%	N=70	18%	N=91	13%	N=62	46%	N=226	100%	N=493
Homer Glen as a place to visit	18%	N=87	31%	N=153	26%	N=130	16%	N=78	9%	N=42	100%	N=490
Homer Glen as a place to retire	16%	N=78	20%	N=98	24%	N=117	22%	N=110	18%	N=86	100%	N=489
The overall quality of life in Homer Glen	27%	N=136	55%	N=272	17%	N=83	1%	N=5	0%	N=1	100%	N=497

Table 36: Question 2

Please rate each of the following characteristics as they relate to Homer Glen as a whole:	Excellent		Good		Fair		Poor		Don't know		Total	
Overall feeling of safety in Homer Glen	48%	N=238	46%	N=228	5%	N=26	1%	N=6	0%	N=1	100%	N=499
Overall ease of getting to the places you usually have to visit	38%	N=190	46%	N=228	12%	N=62	4%	N=18	0%	N=1	100%	N=500
Quality of overall natural environment in Homer Glen	37%	N=186	48%	N=242	12%	N=59	1%	N=6	1%	N=6	100%	N=498
Overall "built environment" of Homer Glen (including overall design, buildings, parks and transportation systems)	12%	N=61	32%	N=158	38%	N=189	15%	N=75	3%	N=14	100%	N=498
Health and wellness opportunities in Homer Glen	17%	N=84	33%	N=162	29%	N=142	11%	N=53	11%	N=54	100%	N=494
Overall opportunities for education and enrichment	19%	N=96	34%	N=169	23%	N=116	9%	N=47	14%	N=70	100%	N=496
Overall economic health of Homer Glen	14%	N=70	44%	N=218	25%	N=123	6%	N=31	11%	N=57	100%	N=499
Sense of community	16%	N=80	40%	N=197	33%	N=163	7%	N=35	4%	N=20	100%	N=496
Overall image or reputation of Homer Glen	24%	N=119	53%	N=264	18%	N=88	3%	N=17	2%	N=12	100%	N=499

Table 37: Question 3

Please indicate how likely or unlikely you are to do each of the following:	Very likely		Somewhat likely		Somewhat unlikely		Very unlikely		Don't know		Total	
Recommend living in Homer Glen to someone who asks	41%	N=202	42%	N=210	10%	N=51	5%	N=23	2%	N=10	100%	N=496
Remain in Homer Glen for the next five years	53%	N=265	29%	N=142	8%	N=40	7%	N=37	3%	N=13	100%	N=496

Table 38: Question 4

Please rate how safe or unsafe you feel:	Very safe		Somewhat safe		Neither safe nor unsafe		Somewhat unsafe		Very unsafe		Don't know		Total	
In your neighborhood during the day	76%	N=379	20%	N=99	3%	N=15	1%	N=4	0%	N=1	0%	N=1	100%	N=498
In Homer Glen's commercial area during the day	66%	N=326	29%	N=145	3%	N=17	1%	N=3	0%	N=0	1%	N=5	100%	N=496

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Table 39: Question 5

Please rate each of the following characteristics as they relate to Homer Glen as a whole:	Excellent		Good		Fair		Poor		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Traffic flow on major streets	18%	N=88	55%	N=274	21%	N=106	6%	N=30	0%	N=0	100%	N=499
Ease of travel by car in Homer Glen	32%	N=161	51%	N=252	14%	N=69	3%	N=17	0%	N=1	100%	N=499
Ease of travel by bicycle in Homer Glen	7%	N=34	16%	N=79	24%	N=121	30%	N=150	22%	N=111	100%	N=495
Ease of walking in Homer Glen	10%	N=48	19%	N=95	30%	N=149	32%	N=159	9%	N=42	100%	N=493
Availability of paths and walking trails	14%	N=69	30%	N=147	30%	N=150	18%	N=88	9%	N=43	100%	N=497
Air quality	28%	N=141	54%	N=270	12%	N=57	1%	N=3	5%	N=26	100%	N=497
Cleanliness of Homer Glen	32%	N=158	52%	N=258	14%	N=71	2%	N=9	0%	N=1	100%	N=497
Overall appearance of Homer Glen	27%	N=134	51%	N=257	19%	N=97	2%	N=9	0%	N=2	100%	N=499
Public places where people want to spend time	9%	N=45	32%	N=157	34%	N=167	20%	N=99	6%	N=29	100%	N=497
Variety of housing options	16%	N=79	44%	N=216	24%	N=117	8%	N=41	8%	N=42	100%	N=495
Availability of affordable quality housing	10%	N=48	36%	N=181	29%	N=144	13%	N=62	12%	N=62	100%	N=497
Fitness opportunities (including exercise classes and paths or trails, etc.)	12%	N=60	32%	N=160	33%	N=164	14%	N=70	9%	N=44	100%	N=497
Recreational opportunities	6%	N=32	24%	N=118	33%	N=162	28%	N=138	10%	N=49	100%	N=499
Availability of affordable quality food	12%	N=61	48%	N=236	31%	N=151	8%	N=40	1%	N=3	100%	N=492
Availability of affordable quality health care	13%	N=66	41%	N=202	26%	N=129	5%	N=26	14%	N=71	100%	N=494
Availability of preventive health services	11%	N=53	36%	N=177	27%	N=134	6%	N=28	21%	N=104	100%	N=496
Availability of affordable quality mental health care	4%	N=19	12%	N=60	15%	N=76	10%	N=51	58%	N=289	100%	N=495

Table 40: Question 6

Please rate each of the following characteristics as they relate to Homer Glen as a whole:	Excellent		Good		Fair		Poor		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Availability of affordable quality child care/preschool	7%	N=36	28%	N=139	14%	N=67	4%	N=18	47%	N=228	100%	N=489
K-12 education	23%	N=112	39%	N=189	10%	N=47	2%	N=8	27%	N=131	100%	N=486
Adult educational opportunities	4%	N=18	11%	N=53	19%	N=90	20%	N=95	47%	N=230	100%	N=487
Opportunities to attend cultural/arts/music activities	1%	N=7	13%	N=63	29%	N=140	35%	N=169	22%	N=104	100%	N=482
Opportunities to participate in religious or spiritual events and activities	15%	N=73	38%	N=186	20%	N=100	2%	N=12	24%	N=118	100%	N=488
Employment opportunities	1%	N=7	11%	N=51	26%	N=123	22%	N=106	40%	N=192	100%	N=479
Shopping opportunities	9%	N=41	27%	N=129	43%	N=209	21%	N=100	1%	N=4	100%	N=483
Cost of living in Homer Glen	4%	N=18	23%	N=111	44%	N=213	29%	N=139	1%	N=5	100%	N=485
Overall quality of business and service establishments in Homer Glen	7%	N=36	41%	N=200	38%	N=184	13%	N=62	1%	N=5	100%	N=487
Vibrant commercial area	5%	N=22	24%	N=117	38%	N=182	29%	N=141	4%	N=20	100%	N=481
Overall quality of new development in Homer Glen	7%	N=33	36%	N=178	32%	N=157	17%	N=83	8%	N=37	100%	N=488
Opportunities to participate in social events and activities	3%	N=17	25%	N=121	31%	N=152	21%	N=100	20%	N=95	100%	N=486
Opportunities to volunteer	5%	N=25	24%	N=118	25%	N=120	10%	N=49	36%	N=175	100%	N=486
Opportunities to participate in community matters	6%	N=27	28%	N=135	28%	N=136	11%	N=53	27%	N=128	100%	N=477
Openness and acceptance of the community toward people of diverse backgrounds	8%	N=39	34%	N=164	22%	N=107	9%	N=44	27%	N=132	100%	N=486
Neighborliness of residents in Homer Glen	18%	N=86	46%	N=226	27%	N=133	5%	N=23	4%	N=20	100%	N=488

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Table 41: Question 7

Please indicate whether or not you have done each of the following in the last 12 months.	No		Yes		Total	
	%	N	%	N	%	N
Made efforts to conserve water	9%	N=45	91%	N=446	100%	N=490
Made efforts to make your home more energy efficient	15%	N=71	85%	N=418	100%	N=490
Observed a code violation or other hazard in Homer Glen (weeds, abandoned buildings, etc.)	55%	N=266	45%	N=216	100%	N=482
Household member was a victim of a crime in Homer Glen	92%	N=450	8%	N=37	100%	N=487
Reported a crime to Will County Sheriff in Homer Glen	86%	N=418	14%	N=69	100%	N=487
Stocked supplies in preparation for an emergency	74%	N=363	26%	N=125	100%	N=488
Campaigned or advocated for an issue, cause or candidate	79%	N=386	21%	N=101	100%	N=487
Contacted the Village of Homer Glen (in-person, phone, email or web) for help or information	55%	N=268	45%	N=222	100%	N=490
Contacted Homer Glen elected officials (in-person, phone, email or web) to express your opinion	78%	N=384	22%	N=106	100%	N=490

Table 42: Question 8

In the last 12 months, about how many times, if at all, have you or other household members done each of the following in Homer Glen?	2 times a week or more		2-4 times a month		Once a month or less		Not at all		Total	
	%	N	%	N	%	N	%	N	%	N
Visited a neighborhood park or Village park	14%	N=69	22%	N=106	32%	N=159	32%	N=157	100%	N=491
Used Homer Glen public libraries or their services	7%	N=34	24%	N=120	35%	N=172	34%	N=167	100%	N=493
Participated in religious or spiritual activities in Homer Glen	6%	N=30	22%	N=108	14%	N=68	58%	N=285	100%	N=492
Attended a Village-sponsored event	0%	N=2	1%	N=6	34%	N=166	64%	N=316	100%	N=491
Carpooled with other adults or children instead of driving alone	6%	N=31	9%	N=46	16%	N=78	68%	N=337	100%	N=492
Walked or biked instead of driving	8%	N=40	11%	N=53	22%	N=110	59%	N=288	100%	N=490
Volunteered your time to some group/activity in Homer Glen	3%	N=12	6%	N=29	12%	N=58	80%	N=393	100%	N=493
Participated in a club	3%	N=14	6%	N=29	7%	N=36	84%	N=411	100%	N=490
Talked to or visited with your immediate neighbors	46%	N=228	30%	N=146	19%	N=91	6%	N=28	100%	N=493
Done a favor for a neighbor	21%	N=106	24%	N=117	38%	N=190	17%	N=82	100%	N=494

Table 43: Question 9

Thinking about local public meetings (of local elected officials like Village Council or County Commissioners, advisory boards, town halls, HOA, neighborhood watch, etc.), in the last 12 months, about how many times, if at all, have you or other household members attended or watched a local public meeting?	2 times a week or more		2-4 times a month		Once a month or less		Not at all		Total	
	%	N	%	N	%	N	%	N	%	N
Attended a local public meeting	0%	N=2	1%	N=7	18%	N=89	80%	N=390	100%	N=488
Watched a local public meeting online	0%	N=1	3%	N=14	17%	N=83	80%	N=390	100%	N=489

Table 44: Question 10

Please rate the quality of each of the following services in Homer Glen:	Excellent		Good		Fair		Poor		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Will County Sheriff services	30%	N=145	47%	N=226	7%	N=32	3%	N=16	14%	N=66	100%	N=486
Fire services	38%	N=187	37%	N=182	3%	N=14	0%	N=1	22%	N=106	100%	N=489
Ambulance or emergency medical services	36%	N=177	31%	N=152	3%	N=13	0%	N=1	30%	N=146	100%	N=488
Crime prevention	23%	N=109	36%	N=174	11%	N=54	2%	N=9	28%	N=137	100%	N=482
Fire prevention and education	18%	N=87	33%	N=161	9%	N=42	1%	N=5	39%	N=188	100%	N=484
Traffic enforcement	18%	N=87	43%	N=208	18%	N=90	5%	N=24	16%	N=77	100%	N=485
Street repair	12%	N=57	41%	N=199	30%	N=148	11%	N=53	6%	N=30	100%	N=487
Street cleaning	15%	N=74	37%	N=177	23%	N=112	12%	N=59	13%	N=64	100%	N=486

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Please rate the quality of each of the following services in Homer Glen:	Excellent		Good		Fair		Poor		Don't know		Total	
Street lighting	13%	N=63	37%	N=180	27%	N=130	19%	N=92	4%	N=22	100%	N=486
Snow removal	21%	N=101	44%	N=213	22%	N=109	9%	N=42	4%	N=20	100%	N=486
Sidewalk maintenance	12%	N=56	26%	N=123	22%	N=108	10%	N=49	30%	N=144	100%	N=480
Traffic signal timing	12%	N=56	43%	N=209	24%	N=117	17%	N=82	4%	N=20	100%	N=483
Garbage collection	45%	N=218	46%	N=224	8%	N=38	1%	N=3	1%	N=5	100%	N=488
Recycling	40%	N=196	45%	N=219	7%	N=36	3%	N=16	4%	N=18	100%	N=486
Yard waste pick-up	37%	N=179	39%	N=191	8%	N=40	2%	N=8	14%	N=69	100%	N=486
Storm drainage	12%	N=60	37%	N=177	27%	N=129	14%	N=66	10%	N=50	100%	N=483
Drinking water	19%	N=92	37%	N=181	18%	N=86	16%	N=79	9%	N=46	100%	N=483
Sewer services	15%	N=71	41%	N=198	16%	N=79	12%	N=56	16%	N=77	100%	N=481
Power (electric and/or gas) utility	24%	N=116	52%	N=250	20%	N=97	1%	N=6	2%	N=9	100%	N=478
Village parks (Kingston Hills Park, Stonebridge Park and Erin Hills Park)	11%	N=54	30%	N=145	13%	N=65	4%	N=20	41%	N=200	100%	N=484
Land use, planning and zoning	7%	N=31	27%	N=130	24%	N=112	12%	N=55	31%	N=145	100%	N=474
Code enforcement (weeds, abandoned buildings, etc.)	7%	N=34	28%	N=134	21%	N=100	13%	N=60	32%	N=152	100%	N=481
Animal control	9%	N=42	28%	N=136	15%	N=73	6%	N=28	42%	N=202	100%	N=482
Economic development	7%	N=33	30%	N=144	26%	N=124	16%	N=76	22%	N=105	100%	N=482
Health services	9%	N=44	39%	N=188	24%	N=114	3%	N=15	25%	N=123	100%	N=485
Public library services	32%	N=157	39%	N=190	11%	N=52	0%	N=2	18%	N=86	100%	N=487
Public information services	11%	N=54	32%	N=155	23%	N=111	4%	N=20	29%	N=140	100%	N=480
Cable television	13%	N=61	33%	N=157	26%	N=125	12%	N=58	17%	N=82	100%	N=483
Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	8%	N=38	25%	N=119	17%	N=79	5%	N=26	45%	N=219	100%	N=481
Preservation of natural areas such as open space, farmlands and greenbelts	19%	N=88	43%	N=196	20%	N=90	5%	N=24	13%	N=60	100%	N=459
Village-sponsored special events (Earth Day ~ Arbor Day, Homer Fest, Homer Harvest Days, Annual Tree Lighting Ceremony)	20%	N=94	39%	N=188	18%	N=85	3%	N=12	21%	N=98	100%	N=478
Overall customer service by Homer Glen employees (Administration, Finance, Economic Development, Planning & Zoning, Building and Development Services, Facilities Management)	11%	N=52	38%	N=182	22%	N=104	4%	N=17	26%	N=125	100%	N=481

Table 45: Question 11

Overall, how would you rate the quality of the services provided by each of the following?	Excellent		Good		Fair		Poor		Don't know		Total	
The Village of Homer Glen	13%	N=62	53%	N=257	20%	N=95	4%	N=21	10%	N=47	100%	N=482
The Federal Government	4%	N=20	23%	N=113	35%	N=169	22%	N=103	16%	N=75	100%	N=479
State of Illinois'	4%	N=18	15%	N=73	26%	N=123	45%	N=214	11%	N=53	100%	N=480
Homer Township	11%	N=54	47%	N=224	22%	N=104	7%	N=35	13%	N=62	100%	N=479
Will County	8%	N=40	42%	N=203	28%	N=135	7%	N=36	14%	N=67	100%	N=480
Forest Preserve District of Will County	15%	N=73	40%	N=192	16%	N=77	3%	N=17	25%	N=122	100%	N=481

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Table 46: Question 12

Please rate the following categories of Homer Glen government performance:	Excellent		Good		Fair		Poor		Don't know		Total	
The overall direction that Homer Glen is taking	12%	N=57	40%	N=196	27%	N=130	8%	N=38	13%	N=63	100%	N=484
The job Homer Glen government does at welcoming citizen involvement	10%	N=46	27%	N=130	29%	N=138	11%	N=55	23%	N=112	100%	N=482
Overall confidence in Homer Glen government	10%	N=49	35%	N=170	29%	N=141	12%	N=59	13%	N=62	100%	N=482
Generally acting in the best interest of the community	11%	N=53	35%	N=169	26%	N=125	15%	N=72	13%	N=64	100%	N=483
Being honest	11%	N=52	32%	N=152	26%	N=125	10%	N=48	22%	N=106	100%	N=482
Treating all residents fairly	11%	N=51	36%	N=173	23%	N=111	7%	N=35	23%	N=112	100%	N=483
Transparency of Village of Homer Glen government	10%	N=49	29%	N=138	23%	N=109	13%	N=61	26%	N=124	100%	N=482

Table 47: Question 13

Please rate how important, if at all, you think it is for the Homer Glen community to focus on each of the following in the coming two years:	Essential		Very important		Somewhat important		Not at all important		Total	
Overall feeling of safety in Homer Glen	56%	N=276	37%	N=184	7%	N=33	1%	N=4	100%	N=496
Overall ease of getting to the places you usually have to visit	26%	N=128	47%	N=234	23%	N=114	4%	N=18	100%	N=493
Quality of overall natural environment in Homer Glen	34%	N=165	43%	N=209	21%	N=101	3%	N=15	100%	N=490
Overall "built environment" of Homer Glen (including overall design, buildings, parks and transportation systems)	32%	N=160	47%	N=233	19%	N=94	1%	N=6	100%	N=493
Health and wellness opportunities in Homer Glen	23%	N=113	45%	N=220	27%	N=134	5%	N=26	100%	N=492
Overall opportunities for education and enrichment	34%	N=168	42%	N=206	20%	N=97	4%	N=19	100%	N=490
Overall economic health of Homer Glen	44%	N=218	46%	N=226	10%	N=50	0%	N=1	100%	N=494
Sense of community	31%	N=153	46%	N=226	22%	N=106	1%	N=7	100%	N=493

Table 48: Question 14

Please rate how important, if at all, you think each of the following priorities should be to the Village of Homer Glen over the next five years?	Essential		Very important		Somewhat important		Not at all important		Total	
Make annual investments in municipal infrastructure (e.g., roads)	29%	N=143	51%	N=249	19%	N=95	1%	N=3	100%	N=490
Adjust new and existing services to address Homer Glen's aging population	20%	N=98	42%	N=207	33%	N=164	4%	N=22	100%	N=490
Make annual investments in parks and recreation facilities	34%	N=168	40%	N=196	21%	N=104	4%	N=22	100%	N=490
Promote and maintain new and existing open space / natural areas	34%	N=164	37%	N=179	21%	N=103	8%	N=38	100%	N=485
Promote and maintain high quality residential development	26%	N=127	43%	N=209	28%	N=139	3%	N=15	100%	N=490
Promote and maintain high quality commercial development	35%	N=170	42%	N=205	20%	N=97	4%	N=18	100%	N=489
Enhance and invest in community policing and public safety programs	28%	N=139	43%	N=213	25%	N=124	3%	N=16	100%	N=492
Expand and invest in the Village's special events	14%	N=68	31%	N=153	44%	N=215	11%	N=55	100%	N=490

Table 49: Question 15

Please indicate how much of a source, if at all, you consider each of the following to be for obtaining information from the Village of Homer Glen?	Major source		Minor source		Not a source		Total	
Village website (www.homerglenil.org)	52%	N=252	35%	N=170	13%	N=65	100%	N=487
Local media (<i>Southtown Star</i> , <i>Homer Horizon</i> , <i>Patch</i> , etc.)	51%	N=250	41%	N=200	8%	N=39	100%	N=489
Emails or texts from the Village	20%	N=95	39%	N=187	42%	N=203	100%	N=486
Mayor's blog	9%	N=44	33%	N=160	58%	N=281	100%	N=485
Social media (Facebook, Twitter, etc.)	29%	N=141	29%	N=140	42%	N=203	100%	N=484

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Table 50: Question 16

In the last 12 months, about how many times, if at all, have you or other household members frequented any of the following Homer Glen businesses?	2 times a week or more		2-4 times a month		Once a month or less		Not at all		Total	
	Percent	Number	Percent	Number	Percent	Number	Percent	Number	Percent	Number
Eat-in or take-out from a Homer Glen restaurant or eatery	31%	N=152	47%	N=232	21%	N=103	1%	N=6	100%	N=494
Shop for groceries in Homer Glen	65%	N=322	27%	N=135	5%	N=25	3%	N=14	100%	N=496
Shop for general merchandise (non-food) in Homer Glen (e.g., gifts, clothing, home décor, etc.)	23%	N=112	35%	N=173	28%	N=136	15%	N=73	100%	N=495
Patronize a Homer Glen service business (salon, bank, auto repair, etc.)	30%	N=145	38%	N=184	27%	N=132	6%	N=28	100%	N=488

Table 51: Question 17

What types of new development would you like to see in Homer Glen in the future? (Check all that apply).	Percent	Number
Retail stores	62%	N=305
Restaurants	73%	N=361
Entertainment & cultural facilities	54%	N=268
Office complexes	14%	N=71
Medical facilities	25%	N=124
Industry	16%	N=78
Religious institutions	4%	N=20
Open spaces	35%	N=171
Parks and recreation areas	64%	N=313
I do not want additional development in Homer Glen	6%	N=30

Total may exceed 100% as respondents could select more than one option.

Table 52: Question D1

How often, if at all, do you do each of the following, considering all of the times you could?	Never		Rarely		Sometimes		Usually		Always		Total	
	Percent	Number	Percent	Number	Percent	Number	Percent	Number	Percent	Number	Percent	Number
Recycle at home	4%	N=18	4%	N=20	9%	N=47	20%	N=97	63%	N=314	100%	N=496
Purchase goods or services from a business located in Homer Glen	0%	N=2	3%	N=17	26%	N=128	52%	N=257	19%	N=94	100%	N=498
Eat at least 5 portions of fruits and vegetables a day	3%	N=13	13%	N=63	38%	N=186	33%	N=166	14%	N=67	100%	N=495
Participate in moderate or vigorous physical activity	2%	N=9	10%	N=50	37%	N=183	36%	N=177	15%	N=76	100%	N=494
Read or watch local news (via television, paper, computer, etc.)	2%	N=11	8%	N=37	15%	N=75	34%	N=168	41%	N=203	100%	N=494
Vote in local elections	6%	N=30	9%	N=43	11%	N=56	26%	N=128	48%	N=237	100%	N=494

Table 53: Question D2

Would you say that in general your health is:	Percent	Number
Excellent	25%	N=122
Very good	46%	N=229
Good	26%	N=128
Fair	3%	N=15
Poor	0%	N=1
Total	100%	N=495

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Table 54: Question D3

What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:	Percent	Number
Very positive	7%	N=33
Somewhat positive	28%	N=135
Neutral	52%	N=253
Somewhat negative	12%	N=61
Very negative	1%	N=7
Total	100%	N=489

Table 55: Question D4

What is your employment status?	Percent	Number
Working full time for pay	65%	N=323
Working part time for pay	8%	N=42
Unemployed, looking for paid work	4%	N=19
Unemployed, not looking for paid work	3%	N=13
Fully retired	20%	N=99
Total	100%	N=495

Table 56: Question D5

Do you work inside the boundaries of Homer Glen?	Percent	Number
Yes, outside the home	14%	N=66
Yes, from home	7%	N=36
No	79%	N=384
Total	100%	N=485

Table 57: Question D6

How many years have you lived in Homer Glen?	Percent	Number
Less than 2 years	14%	N=70
2 to 5 years	19%	N=96
6 to 10 years	9%	N=46
11 to 20 years	25%	N=126
More than 20 years	32%	N=159
Total	100%	N=498

Table 58: Question D7

Which best describes the building you live in?	Percent	Number
One family house detached from any other houses	90%	N=449
Building with two or more homes (duplex, townhome, apartment or condominium)	9%	N=44
Mobile home	0%	N=0
Other	1%	N=5
Total	100%	N=497

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Table 59: Question D8

Is this house, apartment or mobile home...	Percent	Number
Rented	3%	N=17
Owned	97%	N=480
Total	100%	N=497

Table 60: Question D9

About how much is your monthly housing cost for the place you live (including rent, mortgage payment, property tax, property insurance and homeowners' association (HOA) fees)?	Percent	Number
Less than \$300 per month	1%	N=3
\$300 to \$599 per month	3%	N=15
\$600 to \$999 per month	12%	N=56
\$1,000 to \$1,499 per month	17%	N=80
\$1,500 to \$2,499 per month	40%	N=189
\$2,500 or more per month	28%	N=131
Total	100%	N=474

Table 61: Question D10

Do any children 17 or under live in your household?	Percent	Number
No	57%	N=281
Yes	43%	N=215
Total	100%	N=497

Table 62: Question D11

Are you or any other members of your household aged 65 or older?	Percent	Number
No	74%	N=370
Yes	26%	N=128
Total	100%	N=498

Table 63: Question D12

How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.)	Percent	Number
Less than \$25,000	3%	N=12
\$25,000 to \$49,999	9%	N=40
\$50,000 to \$99,999	23%	N=104
\$100,000 to \$149,999	32%	N=145
\$150,000 or more	34%	N=152
Total	100%	N=453

Table 64: Question D13

Are you Spanish, Hispanic or Latino?	Percent	Number
No, not Spanish, Hispanic or Latino	96%	N=468
Yes, I consider myself to be Spanish, Hispanic or Latino	4%	N=20
Total	100%	N=488

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Table 65: Question D14

What is your race? (Mark one or more races to indicate what race(s) you consider yourself to be.)	Percent	Number
American Indian or Alaskan Native	0%	N=2
Asian, Asian Indian or Pacific Islander	1%	N=5
Black or African American	0%	N=1
White	97%	N=475
Other	3%	N=12

Total may exceed 100% as respondents could select more than one option.

Table 66: Question D15

In which category is your age?	Percent	Number
18 to 24 years	2%	N=10
25 to 34 years	19%	N=95
35 to 44 years	17%	N=83
45 to 54 years	24%	N=119
55 to 64 years	17%	N=82
65 to 74 years	12%	N=61
75 years or older	8%	N=40
Total	100%	N=490

Table 67: Question D16

What is your sex?	Percent	Number
Female	52%	N=257
Male	48%	N=235
Total	100%	N=492

Table 68: Question D17

Do you consider a cell phone or landline your primary telephone number?	Percent	Number
Cell	60%	N=299
Land line	18%	N=90
Both	22%	N=108
Total	100%	N=498

Appendix B: Benchmark Comparisons

Comparison Data

NRC’s database of comparative resident opinion is comprised of resident perspectives gathered in surveys from over 500 communities whose residents evaluated the same kinds of topics on The National Citizen Survey™. The comparison evaluations are from the most recent survey completed in each community; most communities conduct surveys every year or in alternating years. NRC adds the latest results quickly upon survey completion, keeping the benchmark data fresh and relevant. The communities in the database represent a wide geographic and population range. The Village of Homer Glen chose to have comparisons made to the entire database and a subset of similar jurisdictions from the database (Illinois communities with populations from 15,000 to 50,000 and median annual household income ranging from \$70,000 to \$120,000).

Interpreting the Results

Ratings are compared when there are at least five communities in which a similar question was asked. Where comparisons are available, four columns are provided in the table. The first column is Homer Glen’s “percent positive.” The percent positive is the combination of the top two most positive response options (i.e., “excellent” and “good,” “very safe” and “somewhat safe,” etc.), or, in the case of resident behaviors/participation, the percent positive represents the proportion of respondents indicating “yes” or participating in an activity at least once a month. The second column is the rank assigned to Homer Glen’s rating among communities where a similar question was asked. The third column is the number of communities that asked a similar question. The final column shows the comparison of Homer Glen’s rating to the benchmark.

In that final column, Homer Glen’s results are noted as being “higher” than the benchmark, “lower” than the benchmark or “similar” to the benchmark, meaning that the average rating given by Homer Glen residents is statistically similar to or different (greater or lesser) than the benchmark. More extreme differences are noted as “much higher” or “much lower.”

Benchmark Database Characteristics	
Region	Percent
New England	3%
Middle Atlantic	5%
East North Central	15%
West North Central	13%
South Atlantic	22%
East South Central	3%
West South Central	7%
Mountain	16%
Pacific	16%
Population	Percent
Less than 10,000	10%
10,000 to 24,999	22%
25,000 to 49,999	23%
50,000 to 99,999	22%
100,000 or more	23%

National Benchmark Comparisons

Table 69: Community Characteristics General

	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
The overall quality of life in Homer Glen	82%	216	425	Similar
Overall image or reputation of Homer Glen	78%	141	323	Similar
Homer Glen as a place to live	91%	160	369	Similar
Your neighborhood as a place to live	90%	79	289	Similar
Homer Glen as a place to raise children	88%	130	356	Similar
Homer Glen as a place to retire	44%	298	331	Lower
Overall appearance of Homer Glen	79%	126	334	Similar

Table 70: Community Characteristics by Facet

		Percent positive	Rank	Number of communities in comparison	Comparison to benchmark	
Safety	Overall feeling of safety in Homer Glen	94%	62	302	Higher	
	In your neighborhood during the day	96%	107	333	Similar	
	In Homer Glen's downtown/commercial area during the day	96%	97	289	Similar	
Mobility	Overall ease of getting to the places you usually have to visit	84%	40	216	Similar	
	Availability of paths and walking trails	48%	232	290	Lower	
	Ease of walking in Homer Glen	32%	264	275	Much lower	
	Ease of travel by bicycle in Homer Glen	29%	256	277	Lower	
	Ease of travel by car in Homer Glen	83%	25	279	Higher	
	Traffic flow on major streets	73%	31	326	Higher	
	Natural Environment	Quality of overall natural environment in Homer Glen	87%	66	254	Similar
Cleanliness of Homer Glen		84%	91	262	Similar	
Air quality		87%	73	225	Similar	
Built Environment	Overall "built environment" of Homer Glen (including overall design, buildings, parks and transportation systems)	45%	168	206	Similar	
	Overall quality of new development in Homer Glen	47%	201	266	Similar	
	Availability of affordable quality housing	53%	86	282	Similar	
	Variety of housing options	65%	73	257	Similar	
	Public places where people want to spend time	43%	177	199	Lower	
Economy	Overall economic health of Homer Glen	65%	108	212	Similar	
	Vibrant downtown/commercial area	30%	149	193	Lower	
	Overall quality of business and service establishments in Homer Glen	49%	198	252	Similar	
	Cost of living in Homer Glen	27%	180	210	Lower	
	Shopping opportunities	36%	210	273	Lower	
	Employment opportunities	20%	237	290	Lower	
	Homer Glen as a place to visit	54%	158	225	Similar	
	Homer Glen as a place to work	43%	272	334	Lower	
	Recreation and Wellness	Health and wellness opportunities in Homer Glen	56%	161	208	Similar
		Availability of affordable quality mental health care	38%	121	181	Similar
Availability of preventive health services		59%	135	218	Similar	
Availability of affordable quality health care		63%	121	241	Similar	
Availability of affordable quality food		61%	154	217	Similar	
Recreational opportunities		33%	269	279	Much lower	
Fitness opportunities (including exercise classes and paths or trails, etc.)		48%	183	200	Lower	

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		Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Education and Enrichment	Overall opportunities for education and enrichment	62%	134	208	Similar
	Opportunities to participate in religious or spiritual events and activities	70%	150	185	Similar
	Opportunities to attend cultural/arts/music activities	18%	272	275	Much lower
	Adult educational opportunities	28%	181	188	Much lower
	K-12 education	85%	84	249	Similar
	Availability of affordable quality child care/preschool	67%	56	234	Similar
Community Engagement	Opportunities to participate in social events and activities	35%	229	238	Lower
	Neighborliness of Homer Glen	67%	73	202	Similar
	Openness and acceptance of the community toward people of diverse backgrounds	57%	197	271	Similar
	Opportunities to participate in community matters	46%	233	252	Lower
	Opportunities to volunteer	46%	242	245	Lower

Table 71: Governance General

	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Services provided by the Village of Homer Glen	73%	246	405	Similar
Overall customer service by Homer Glen employees (police, receptionists, planners, etc.)	66%	262	346	Similar
Overall direction that Homer Glen is taking	60%	136	295	Similar
Job Homer Glen government does at welcoming citizen involvement	48%	166	296	Similar
Overall confidence in Homer Glen government	52%	114	210	Similar
Generally acting in the best interest of the community	53%	129	210	Similar
Being honest	54%	117	203	Similar
Treating all residents fairly	60%	91	208	Similar
Services provided by the Federal Government	33%	184	230	Similar

Table 72: Governance by Facet

		Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Safety	Police/Sheriff services	88%	145	428	Similar
	Fire services	96%	106	356	Similar
	Ambulance or emergency medical services	96%	68	327	Similar
	Crime prevention	82%	76	332	Similar
	Fire prevention and education	84%	107	262	Similar
	Animal control	64%	166	319	Similar
	Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	60%	158	259	Similar
	Traffic enforcement	72%	88	349	Similar
Mobility	Street repair	56%	129	383	Similar
	Street cleaning	59%	184	302	Similar
	Street lighting	52%	217	300	Similar
	Snow removal	67%	111	275	Similar
	Sidewalk maintenance	53%	145	305	Similar
	Traffic signal timing	57%	93	242	Similar
Natural Environment	Garbage collection	92%	31	333	Similar
	Recycling	89%	59	333	Similar
	Yard waste pick-up	89%	26	251	Higher
	Drinking water	62%	221	302	Similar

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		Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
	Preservation of natural areas such as open space, farmlands and greenbelts	71%	53	234	Similar
Built Environment	Storm drainage	55%	244	330	Similar
	Sewer services	67%	256	300	Similar
	Power (electric and/or gas) utility	78%	86	161	Similar
	Land use, planning and zoning	49%	142	282	Similar
	Code enforcement (weeds, abandoned buildings, etc.)	51%	179	358	Similar
	Cable television	54%	71	184	Similar
Economy	Economic development	47%	176	266	Similar
Recreation and Wellness	Village parks	70%	249	308	Similar
	Health services	64%	122	196	Similar
Education and Enrichment	Village-sponsored special events	74%	60	225	Similar
	Public library services	86%	129	319	Similar
Community Engagement	Public information services	61%	167	265	Similar

Table 73: Participation General

	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Sense of community	58%	177	290	Similar
Recommend living in Homer Glen to someone who asks	85%	166	260	Similar
Remain in Homer Glen for the next five years	84%	133	254	Similar
Contacted Homer Glen (in-person, phone, email or web) for help or information	45%	142	291	Similar

Table 74: Participation by Facet

		Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Safety	Stocked supplies in preparation for an emergency	26%	144	181	Lower
	Did NOT report a crime to the police	86%	37	205	Similar
	Household member was NOT a victim of a crime	92%	61	252	Similar
Mobility	Carpooled with other adults or children instead of driving alone	32%	187	194	Lower
	Walked or biked instead of driving	41%	173	201	Lower
Natural Environment	Made efforts to conserve water	91%	27	189	Similar
	Made efforts to make your home more energy efficient	85%	3	189	Similar
	Recycle at home	92%	95	236	Similar
Built Environment	Did NOT observe a code violation or other hazard in Homer Glen	55%	97	195	Similar
	NOT experiencing housing costs stress	70%	110	234	Similar
Economy	Purchase goods or services from a business located in Homer Glen	96%	125	198	Similar
	Economy will have positive impact on income	34%	50	235	Similar
	Work inside boundaries of Homer Glen	21%	192	197	Much lower
Recreation and Wellness	Visited a neighborhood park or Village park	68%	239	250	Lower
	Eat at least 5 portions of fruits and vegetables a day	85%	79	190	Similar
	Participate in moderate or vigorous physical activity	88%	60	194	Similar
	In very good to excellent health	71%	36	194	Similar

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		Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Education and Enrichment	Used Homer Glen public libraries or their services	66%	93	224	Similar
	Participated in religious or spiritual activities in Homer Glen	42%	117	184	Similar
	Attended Village-sponsored event	36%	190	200	Lower
Community Engagement	Campaigned or advocated for an issue, cause or candidate	21%	108	181	Similar
	Contacted Homer Glen elected officials (in-person, phone, email or web) to express your opinion	22%	39	197	Similar
	Volunteered your time to some group/activity in Homer Glen	20%	234	242	Lower
	Participated in a club	16%	206	220	Lower
	Talked to or visited with your immediate neighbors	94%	44	196	Similar
	Done a favor for a neighbor	83%	70	191	Similar
	Attended a local public meeting	20%	130	243	Similar
	Watched (online or on television) a local public meeting	20%	135	207	Similar
	Read or watch local news (via television, paper, computer, etc.)	90%	26	199	Similar
	Vote in local elections	85%	84	237	Similar

Communities included in national comparisons

The communities included in Homer Glen's comparisons are listed on the following pages along with their population according to the 2010 Census.

Adams County, CO.....	441,603	Azusa city, CA.....	46,361
Airway Heights city, WA.....	6,114	Bainbridge Island city, WA.....	23,025
Albany city, OR.....	50,158	Baltimore city, MD.....	620,961
Albemarle County, VA.....	98,970	Bartonville town, TX.....	1,469
Albert Lea city, MN.....	18,016	Battle Creek city, MI.....	52,347
Alexandria city, VA.....	139,966	Bay City city, MI.....	34,932
Algonquin village, IL.....	30,046	Baytown city, TX.....	71,802
Aliso Viejo city, CA.....	47,823	Bedford city, TX.....	46,979
Altoona city, IA.....	14,541	Bedford town, MA.....	13,320
American Canyon city, CA.....	19,454	Bellevue city, WA.....	122,363
Ames city, IA.....	58,965	Bellingham city, WA.....	80,885
Andover CDP, MA.....	8,762	Benbrook city, TX.....	21,234
Ankeny city, IA.....	45,582	Bend city, OR.....	76,639
Ann Arbor city, MI.....	113,934	Bettendorf city, IA.....	33,217
Annapolis city, MD.....	38,394	Billings city, MT.....	104,170
Apache Junction city, AZ.....	35,840	Blaine city, MN.....	57,186
Arapahoe County, CO.....	572,003	Bloomfield Hills city, MI.....	3,869
Arkansas City city, AR.....	366	Bloomington city, IN.....	80,405
Arlington County, VA.....	207,627	Bloomington city, MN.....	82,893
Arvada city, CO.....	106,433	Blue Springs city, MO.....	52,575
Asheville city, NC.....	83,393	Boise City city, ID.....	205,671
Ashland city, OR.....	20,078	Bonner Springs city, KS.....	7,314
Ashland town, MA.....	16,593	Boone County, KY.....	118,811
Ashland town, VA.....	7,225	Boulder city, CO.....	97,385
Aspen city, CO.....	6,658	Bowling Green city, KY.....	58,067
Athens-Clarke County, GA.....	115,452	Bozeman city, MT.....	37,280
Auburn city, AL.....	53,380	Brentwood city, MO.....	8,055
Augusta CCD, GA.....	134,777	Brentwood city, TN.....	37,060
Aurora city, CO.....	325,078	Brighton city, CO.....	33,352
Austin city, TX.....	790,390	Brighton city, MI.....	7,444
Avon town, CO.....	6,447	Bristol city, TN.....	26,702
Avon town, IN.....	12,446	Broken Arrow city, OK.....	98,850
Avondale city, AZ.....	76,238	Brookfield city, WI.....	37,920

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Brookline CDP, MA	58,732	Davidson town, NC	10,944
Brooklyn Center city, MN	30,104	Dayton city, OH	141,527
Broomfield city, CO	55,889	Dayton town, WY	757
Brownsburg town, IN	21,285	Decatur city, GA	19,335
Burien city, WA	33,313	Del Mar city, CA	4,161
Burleson city, TX	36,690	DeLand city, FL	27,031
Burlingame city, CA	28,806	Delaware city, OH	34,753
Cabarrus County, NC	178,011	Delray Beach city, FL	60,522
Cambridge city, MA	105,162	Denison city, TX	22,682
Cannon Beach city, OR	1,690	Denton city, TX	113,383
Cañon City city, CO	16,400	Denver city, CO	600,158
Canton city, SD	3,057	Derby city, KS	22,158
Cape Coral city, FL	154,305	Des Moines city, IA	203,433
Cape Girardeau city, MO	37,941	Des Peres city, MO	8,373
Carlisle borough, PA	18,682	Destin city, FL	12,305
Carlsbad city, CA	105,328	Dothan city, AL	65,496
Carroll city, IA	10,103	Douglas County, CO	285,465
Cartersville city, GA	19,731	Dover city, NH	29,987
Cary town, NC	135,234	Dublin city, CA	46,036
Castine town, ME	1,366	Dublin city, OH	41,751
Castle Pines North city, CO	10,360	Duluth city, MN	86,265
Castle Rock town, CO	48,231	Durham city, NC	228,330
Cedar Hill city, TX	45,028	Durham County, NC	267,587
Cedar Rapids city, IA	126,326	Eagan city, MN	64,206
Celina city, TX	6,028	Eagle Mountain city, UT	21,415
Centennial city, CO	100,377	Eagle town, CO	6,508
Chandler city, AZ	236,123	East Grand Forks city, MN	8,601
Chandler city, TX	2,734	East Lansing city, MI	48,579
Chanhassen city, MN	22,952	Eau Claire city, WI	65,883
Chapel Hill town, NC	57,233	Eden Prairie city, MN	60,797
Charles County, MD	146,551	Edgerton city, KS	1,671
Charlotte city, NC	731,424	Edgewater city, CO	5,170
Charlotte County, FL	159,978	Edina city, MN	47,941
Charlottesville city, VA	43,475	Edmond city, OK	81,405
Chattanooga city, TN	167,674	Edmonds city, WA	39,709
Chesterfield County, VA	316,236	El Cerrito city, CA	23,549
Citrus Heights city, CA	83,301	El Dorado County, CA	181,058
Clackamas County, OR	375,992	Elk Grove city, CA	153,015
Clarendon Hills village, IL	8,427	Elko New Market city, MN	4,110
Clayton city, MO	15,939	Elmhurst city, IL	44,121
Clearwater city, FL	107,685	Encinitas city, CA	59,518
Cleveland Heights city, OH	46,121	Englewood city, CO	30,255
Clinton city, SC	8,490	Erie town, CO	18,135
Clive city, IA	15,447	Escambia County, FL	297,619
Clovis city, CA	95,631	Estes Park town, CO	5,858
College Park city, MD	30,413	Euclid city, OH	48,920
College Station city, TX	93,857	Fairview town, TX	7,248
Colleyville city, TX	22,807	Farmersville city, TX	3,301
Columbia city, SC	129,272	Fayetteville city, NC	200,564
Columbia Falls city, MT	4,688	Fishers town, IN	76,794
Concord city, CA	122,067	Flower Mound town, TX	64,669
Concord town, MA	17,668	Forest Grove city, OR	21,083
Coon Rapids city, MN	61,476	Fort Collins city, CO	143,986
Copperas Cove city, TX	32,032	Fort Lauderdale city, FL	165,521
Coral Springs city, FL	121,096	Fort Smith city, AR	86,209
Coronado city, CA	18,912	Franklin city, TN	62,487
Corvallis city, OR	54,462	Fremont city, CA	214,089
Cottonwood Heights city, UT	33,433	Friendswood city, TX	35,805
Creve Coeur city, MO	17,833	Fruita city, CO	12,646
Cross Roads town, TX	1,563	Gahanna city, OH	33,248
Dacono city, CO	4,152	Gaithersburg city, MD	59,933
Dade City city, FL	6,437	Galveston city, TX	47,743
Dakota County, MN	398,552	Gardner city, KS	19,123
Dallas city, OR	14,583	Georgetown city, TX	47,400
Dallas city, TX	1,197,816	Germantown city, TN	38,844
Danville city, KY	16,218	Gilbert town, AZ	208,453
Dardenne Prairie city, MO	11,494	Gillette city, WY	29,087
Darien city, IL	22,086	Glendora city, CA	50,073
Davenport city, FL	2,888	Glenview village, IL	44,692
Davenport city, IA	99,685	Globe city, AZ	7,532

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Golden city, CO.....	18,867	Knoxville city, IA.....	7,313
Golden Valley city, MN.....	20,371	La Mesa city, CA.....	57,065
Goodyear city, AZ.....	65,275	La Plata town, MD.....	8,753
Grafton village, WI.....	11,459	La Porte city, TX.....	33,800
Grand Blanc city, MI.....	8,276	La Vista city, NE.....	15,758
Grants Pass city, OR.....	34,533	Lafayette city, CO.....	24,453
Grass Valley city, CA.....	12,860	Laguna Beach city, CA.....	22,723
Greenville city, NC.....	84,554	Laguna Niguel city, CA.....	62,979
Greenwich town, CT.....	61,171	Lake Forest city, IL.....	19,375
Greenwood Village city, CO.....	13,925	Lake in the Hills village, IL.....	28,965
Greer city, SC.....	25,515	Lake Oswego city, OR.....	36,619
Gunnison County, CO.....	15,324	Lake Stevens city, WA.....	28,069
Hailey city, ID.....	7,960	Lake Worth city, FL.....	34,910
Haines Borough, AK.....	2,508	Lake Zurich village, IL.....	19,631
Hamilton city, OH.....	62,477	Lakeville city, MN.....	55,954
Hamilton town, MA.....	7,764	Lakewood city, CO.....	142,980
Hanover County, VA.....	99,863	Lakewood city, WA.....	58,163
Harrisburg city, SD.....	4,089	Lane County, OR.....	351,715
Harrisonburg city, VA.....	48,914	Lansing city, MI.....	114,297
Harrisonville city, MO.....	10,019	Laramie city, WY.....	30,816
Hayward city, CA.....	144,186	Larimer County, CO.....	299,630
Henderson city, NV.....	257,729	Las Cruces city, NM.....	97,618
Herndon town, VA.....	23,292	Las Vegas city, NV.....	583,756
High Point city, NC.....	104,371	Lawrence city, KS.....	87,643
Highland Park city, IL.....	29,763	Lawrenceville city, GA.....	28,546
Highlands Ranch CDP, CO.....	96,713	Lee's Summit city, MO.....	91,364
Holland city, MI.....	33,051	Lehi city, UT.....	47,407
Homer Glen village, IL.....	24,220	Lenexa city, KS.....	48,190
Honolulu County, HI.....	953,207	Lewis County, NY.....	27,087
Hooksett town, NH.....	13,451	Lewiston city, ID.....	31,894
Hopkins city, MN.....	17,591	Lewisville city, TX.....	95,290
Hopkinton town, MA.....	14,925	Lewisville town, NC.....	12,639
Hoquiam city, WA.....	8,726	Libertyville village, IL.....	20,315
Horry County, SC.....	269,291	Lincoln city, NE.....	258,379
Howard village, WI.....	17,399	Lindsborg city, KS.....	3,458
Hudson city, OH.....	22,262	Little Chute village, WI.....	10,449
Hudson town, CO.....	2,356	Littleton city, CO.....	41,737
Huntley village, IL.....	24,291	Livermore city, CA.....	80,968
Hurst city, TX.....	37,337	Lombard village, IL.....	43,165
Hutchinson city, MN.....	14,178	Lone Tree city, CO.....	10,218
Hutto city, TX.....	14,698	Long Grove village, IL.....	8,043
Independence city, MO.....	116,830	Longmont city, CO.....	86,270
Indianola city, IA.....	14,782	Longview city, TX.....	80,455
Indio city, CA.....	76,036	Lonsdale city, MN.....	3,674
Iowa City city, IA.....	67,862	Los Alamos County, NM.....	17,950
Irving city, TX.....	216,290	Los Altos Hills town, CA.....	7,922
Issaquah city, WA.....	30,434	Louisville city, CO.....	18,376
Jackson County, MI.....	160,248	Lower Merion township, PA.....	57,825
James City County, VA.....	67,009	Lynchburg city, VA.....	75,568
Jefferson County, CO.....	534,543	Lynnwood city, WA.....	35,836
Jefferson County, NY.....	116,229	Macomb County, MI.....	840,978
Jefferson Parish, LA.....	432,552	Manassas city, VA.....	37,821
Johnson City city, TN.....	63,152	Manhattan Beach city, CA.....	35,135
Johnston city, IA.....	17,278	Manhattan city, KS.....	52,281
Jupiter town, FL.....	55,156	Mankato city, MN.....	39,309
Kalamazoo city, MI.....	74,262	Maple Grove city, MN.....	61,567
Kansas City city, KS.....	145,786	Maricopa County, AZ.....	3,817,117
Kansas City city, MO.....	459,787	Marion County, IA.....	33,309
Keizer city, OR.....	36,478	Marshfield city, WI.....	19,118
Kenmore city, WA.....	20,460	Martinez city, CA.....	35,824
Kennedale city, TX.....	6,763	Marysville city, WA.....	60,020
Kennett Square borough, PA.....	6,072	Matthews town, NC.....	27,198
Kent city, WA.....	92,411	McAllen city, TX.....	129,877
Kerrville city, TX.....	22,347	McKinney city, TX.....	131,117
Kettering city, OH.....	56,163	McMinnville city, OR.....	32,187
Key West city, FL.....	24,649	Menlo Park city, CA.....	32,026
King City city, CA.....	12,874	Mercer Island city, WA.....	22,699
King County, WA.....	1,931,249	Meridian charter township, MI.....	39,688
Kirkland city, WA.....	48,787	Meridian city, ID.....	75,092
Kirkwood city, MO.....	27,540	Merriam city, KS.....	11,003

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Mesa city, AZ	439,041	Park City city, UT	7,558
Mesa County, CO	146,723	Parker town, CO	45,297
Miami Beach city, FL	87,779	Parkland city, FL	23,962
Miami city, FL	399,457	Pasco city, WA	59,781
Middleton city, WI	17,442	Pasco County, FL	464,697
Midland city, MI	41,863	Payette city, ID	7,433
Milford city, DE	9,559	Pearland city, TX	91,252
Milton city, GA	32,661	Peoria city, AZ	154,065
Minneapolis city, MN	382,578	Peoria city, IL	115,007
Missouri City city, TX	67,358	Pflugerville city, TX	46,936
Modesto city, CA	201,165	Phoenix city, AZ	1,445,632
Monterey city, CA	27,810	Pinehurst village, NC	13,124
Monticello city, UT	1,972	Piqua city, OH	20,522
Montrose city, CO	19,132	Pitkin County, CO	17,148
Monument town, CO	5,530	Plano city, TX	259,841
Mooreville town, NC	32,711	Platte City city, MO	4,691
Moraga town, CA	16,016	Pleasanton city, CA	70,285
Morristown city, TN	29,137	Plymouth city, MN	70,576
Morrisville town, NC	18,576	Polk County, IA	430,640
Morro Bay city, CA	10,234	Pompano Beach city, FL	99,845
Mountain Village town, CO	1,320	Port Orange city, FL	56,048
Mountlake Terrace city, WA	19,909	Portland city, OR	583,776
Murphy city, TX	17,708	Post Falls city, ID	27,574
Naperville city, IL	141,853	Powell city, OH	11,500
Napoleon city, OH	8,749	Prince William County, VA	402,002
Needham CDP, MA	28,886	Prior Lake city, MN	22,796
Nevada City city, CA	3,068	Pueblo city, CO	106,595
New Braunfels city, TX	57,740	Purcellville town, VA	7,727
New Brighton city, MN	21,456	Queen Creek town, AZ	26,361
New Hanover County, NC	202,667	Ramsey city, MN	23,668
New Orleans city, LA	343,829	Raymond town, ME	4,436
New Port Richey city, FL	14,911	Raymore city, MO	19,206
New Smyrna Beach city, FL	22,464	Redmond city, OR	26,215
New Ulm city, MN	13,522	Redmond city, WA	54,144
Newberg city, OR	22,068	Reno city, NV	225,221
Newport city, RI	24,672	Reston CDP, VA	58,404
Newport News city, VA	180,719	Richmond city, CA	103,701
Newton city, IA	15,254	Richmond Heights city, MO	8,603
Noblesville city, IN	51,969	Rio Rancho city, NM	87,521
Nogales city, AZ	20,837	River Falls city, WI	15,000
Norcross city, GA	9,116	Riverside city, CA	303,871
Norfolk city, VA	242,803	Riverside city, MO	2,937
North Mankato city, MN	13,394	Roanoke County, VA	92,376
North Port city, FL	57,357	Rochester Hills city, MI	70,995
North Richland Hills city, TX	63,343	Rock Hill city, SC	66,154
Novato city, CA	51,904	Rockville city, MD	61,209
Novi city, MI	55,224	Roeland Park city, KS	6,731
O'Fallon city, IL	28,281	Rogers city, MN	8,597
O'Fallon city, MO	79,329	Rohnert Park city, CA	40,971
Oak Park village, IL	51,878	Rolla city, MO	19,559
Oakland city, CA	390,724	Roselle village, IL	22,763
Oakley city, CA	35,432	Rosemount city, MN	21,874
Oklahoma City city, OK	579,999	Rosenberg city, TX	30,618
Olathe city, KS	125,872	Roseville city, MN	33,660
Old Town city, ME	7,840	Round Rock city, TX	99,887
Olmsted County, MN	144,248	Royal Oak city, MI	57,236
Olympia city, WA	46,478	Saco city, ME	18,482
Orland Park village, IL	56,767	Sahuarita town, AZ	25,259
Oshkosh city, WI	66,083	Salida city, CO	5,236
Oshtemo charter township, MI	21,705	Sammamish city, WA	45,780
Oswego village, IL	30,355	San Anselmo town, CA	12,336
Otsego County, MI	24,164	San Antonio city, TX	1,327,407
Ottawa County, MI	263,801	San Carlos city, CA	28,406
Paducah city, KY	25,024	San Diego city, CA	1,307,402
Palm Beach Gardens city, FL	48,452	San Francisco city, CA	805,235
Palm Coast city, FL	75,180	San Jose city, CA	945,942
Palo Alto city, CA	64,403	San Juan County, NM	130,044
Palos Verdes Estates city, CA	13,438	San Marcos city, CA	83,781
Papillion city, NE	18,894	San Marcos city, TX	44,894
Paradise Valley town, AZ	12,820	Sanford city, FL	53,570

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Sangamon County, IL.....	197,465	Thousand Oaks city, CA.....	126,683
Santa Clarita city, CA.....	176,320	Tigard city, OR.....	48,035
Santa Fe city, NM.....	67,947	Tracy city, CA.....	82,922
Santa Fe County, NM.....	144,170	Trinidad CCD, CO.....	12,017
Santa Monica city, CA.....	89,736	Tualatin city, OR.....	26,054
Sarasota County, FL.....	379,448	Tulsa city, OK.....	391,906
Savage city, MN.....	26,911	Twin Falls city, ID.....	44,125
Schaumburg village, IL.....	74,227	Tyler city, TX.....	96,900
Scott County, MN.....	129,928	University Heights city, OH.....	13,539
Scottsdale city, AZ.....	217,385	University Park city, TX.....	23,068
Seaside city, CA.....	33,025	Upper Arlington city, OH.....	33,771
Sevierville city, TN.....	14,807	Urbandale city, IA.....	39,463
Shakopee city, MN.....	37,076	Vail town, CO.....	5,305
Sharonville city, OH.....	13,560	Vancouver city, WA.....	161,791
Shawnee city, KS.....	62,209	Ventura CCD, CA.....	111,889
Shawnee city, OK.....	29,857	Vernon Hills village, IL.....	25,113
Sherborn town, MA.....	4,119	Vestavia Hills city, AL.....	34,033
Shoreview city, MN.....	25,043	Victoria city, MN.....	7,345
Shorewood village, IL.....	15,615	Vienna town, VA.....	15,687
Shorewood village, WI.....	13,162	Virginia Beach city, VA.....	437,994
Sierra Vista city, AZ.....	43,888	Walnut Creek city, CA.....	64,173
Sioux Center city, IA.....	7,048	Washington County, MN.....	238,136
Sioux Falls city, SD.....	153,888	Washington town, NH.....	1,123
Skokie village, IL.....	64,784	Washougal city, WA.....	14,095
Snellville city, GA.....	18,242	Wauwatosa city, WI.....	46,396
South Lake Tahoe city, CA.....	21,403	Waverly city, IA.....	9,874
Southlake city, TX.....	26,575	Weddington town, NC.....	9,459
Spring Hill city, KS.....	5,437	Wentzville city, MO.....	29,070
Springboro city, OH.....	17,409	West Carrollton city, OH.....	13,143
Springfield city, MO.....	159,498	West Chester borough, PA.....	18,461
St. Augustine city, FL.....	12,975	West Des Moines city, IA.....	56,609
St. Charles city, IL.....	32,974	Western Springs village, IL.....	12,975
St. Cloud city, FL.....	35,183	Westerville city, OH.....	36,120
St. Cloud city, MN.....	65,842	Westlake town, TX.....	992
St. Joseph city, MO.....	76,780	Westminster city, CO.....	106,114
St. Louis County, MN.....	200,226	Weston town, MA.....	11,261
State College borough, PA.....	42,034	Wheat Ridge city, CO.....	30,166
Steamboat Springs city, CO.....	12,088	White House city, TN.....	10,255
Sterling Heights city, MI.....	129,699	Wichita city, KS.....	382,368
Sugar Grove village, IL.....	8,997	Williamsburg city, VA.....	14,068
Sugar Land city, TX.....	78,817	Willowbrook village, IL.....	8,540
Suisun City city, CA.....	28,111	Wilmington city, NC.....	106,476
Summit city, NJ.....	21,457	Wilsonville city, OR.....	19,509
Summit County, UT.....	36,324	Windsor town, CO.....	18,644
Summit village, IL.....	11,054	Windsor town, CT.....	29,044
Sunnyvale city, CA.....	140,081	Winnetka village, IL.....	12,187
Surprise city, AZ.....	117,517	Winter Garden city, FL.....	34,568
Suwanee city, GA.....	15,355	Woodbury city, MN.....	61,961
Tacoma city, WA.....	198,397	Woodland city, CA.....	55,468
Takoma Park city, MD.....	16,715	Wrentham town, MA.....	10,955
Tamarac city, FL.....	60,427	Wyandotte County, KS.....	157,505
Temecula city, CA.....	100,097	Yakima city, WA.....	91,067
Tempe city, AZ.....	161,719	York County, VA.....	65,464
Texarkana city, TX.....	36,411	Yorktown town, IN.....	9,405
The Woodlands CDP, TX.....	93,847	Yountville city, CA.....	2,933

Peer Illinois Benchmark Comparisons

Table 75: Community Characteristics General

	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
The overall quality of life in Homer Glen	82%	11	13	Similar
Overall image or reputation of Homer Glen	78%	10	13	Similar
Homer Glen as a place to live	91%	11	14	Similar
Your neighborhood as a place to live	90%	6	11	Similar
Homer Glen as a place to raise children	88%	11	14	Similar
Homer Glen as a place to retire	44%	11	13	Similar
Overall appearance of Homer Glen	79%	10	14	Similar

Table 76: Community Characteristics by Facet

		Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Safety	Overall feeling of safety in Homer Glen	94%	5	14	Similar
	In your neighborhood during the day	96%	10	12	Similar
	In Homer Glen's downtown/commercial area during the day	96%	8	10	Similar
Mobility	Overall ease of getting to the places you usually have to visit	84%	4	11	Similar
	Availability of paths and walking trails	48%	11	11	Lower
	Ease of walking in Homer Glen	32%	11	11	Much lower
	Ease of travel by bicycle in Homer Glen	29%	12	12	Much lower
	Ease of travel by car in Homer Glen	83%	1	12	Higher
	Traffic flow on major streets	73%	1	12	Higher
	Quality of overall natural environment in Homer Glen	87%	5	11	Similar
Natural Environment	Cleanliness of Homer Glen	84%	10	11	Similar
	Air quality	87%	4	7	Similar
	Overall "built environment" of Homer Glen (including overall design, buildings, parks and transportation systems)	45%	10	10	Lower
Built Environment	Overall quality of new development in Homer Glen	47%	11	12	Similar
	Availability of affordable quality housing	53%	6	11	Similar
	Variety of housing options	65%	10	11	Similar
	Public places where people want to spend time	43%	10	10	Much lower
	Overall economic health of Homer Glen	65%	9	10	Similar
Economy	Vibrant downtown/commercial area	30%	6	8	Lower
	Overall quality of business and service establishments in Homer Glen	49%	11	11	Lower
	Cost of living in Homer Glen	27%	10	10	Lower
	Shopping opportunities	36%	13	13	Much lower
	Employment opportunities	20%	12	12	Lower
	Homer Glen as a place to visit	54%	10	12	Similar
	Homer Glen as a place to work	43%	13	13	Lower
	Health and wellness opportunities in Homer Glen	56%	10	10	Lower
	Availability of affordable quality mental health care	38%	8	8	Lower
	Availability of preventive health services	59%	8	9	Similar
Recreation and Wellness	Availability of affordable quality health care	63%	8	9	Similar
	Availability of affordable quality food	61%	10	10	Lower
	Recreational opportunities	33%	10	10	Much lower
	Fitness opportunities (including exercise classes and paths or trails, etc.)	48%	9	9	Lower

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		Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Education and Enrichment	Overall opportunities for education and enrichment	62%	10	10	Lower
	Opportunities to participate in religious or spiritual events and activities	70%	6	7	Similar
	Opportunities to attend cultural/arts/music activities	18%	11	11	Much lower
	Adult educational opportunities	28%	8	8	Much lower
	K-12 education	85%	8	10	Similar
	Availability of affordable quality child care/preschool	67%	9	9	Similar
Community Engagement	Opportunities to participate in social events and activities	35%	11	11	Much lower
	Neighborliness of Homer Glen	67%	8	10	Similar
	Openness and acceptance of the community toward people of diverse backgrounds	57%	11	11	Similar
	Opportunities to participate in community matters	46%	10	10	Lower
	Opportunities to volunteer	46%	9	9	Lower

Table 77: Governance General

	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Services provided by the Village of Homer Glen	73%	11	13	Similar
Overall customer service by Homer Glen employees (police, receptionists, planners, etc.)	66%	12	12	Similar
Overall direction that Homer Glen is taking	60%	9	12	Similar
Job Homer Glen government does at welcoming citizen involvement	48%	9	10	Similar
Overall confidence in Homer Glen government	52%	9	10	Similar
Generally acting in the best interest of the community	53%	10	10	Similar
Being honest	54%	10	10	Similar
Treating all residents fairly	60%	10	10	Similar
Services provided by the Federal Government	33%	6	9	Similar

Table 78: Governance by Facet

		Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Safety	Police/Sheriff services	88%	10	13	Similar
	Fire services	96%	9	11	Similar
	Ambulance or emergency medical services	96%	9	12	Similar
	Crime prevention	82%	10	13	Similar
	Fire prevention and education	84%	9	10	Similar
	Animal control	64%	7	8	Similar
	Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	60%	11	11	Similar
	Traffic enforcement	72%	6	14	Similar
Mobility	Street repair	56%	10	16	Similar
	Street cleaning	59%	12	14	Similar
	Street lighting	52%	12	13	Lower
	Snow removal	67%	11	16	Similar
	Sidewalk maintenance	53%	12	13	Similar
	Traffic signal timing	57%	8	10	Similar
Natural Environment	Garbage collection	92%	2	15	Similar
	Recycling	89%	7	14	Similar
	Yard waste pick-up	89%	3	13	Similar
	Drinking water	62%	10	13	Similar

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		Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
	Preservation of natural areas such as open space, farmlands and greenbelts	71%	6	10	Similar
Built Environment	Storm drainage	55%	12	14	Similar
	Sewer services	67%	13	13	Lower
	Power (electric and/or gas) utility	78%	7	7	Similar
	Land use, planning and zoning	49%	11	12	Similar
	Code enforcement (weeds, abandoned buildings, etc.)	51%	12	14	Similar
	Cable television	54%	8	9	Similar
Economy	Economic development	47%	10	11	Similar
Recreation and Wellness	Village parks	70%	10	10	Lower
	Health services	64%	7	8	Similar
Education and Enrichment	Village-sponsored special events	74%	4	10	Similar
	Public library services	86%	7	9	Similar
Community Engagement	Public information services	61%	10	10	Similar

Table 79: Participation General

	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Sense of community	58%	10	10	Similar
Recommend living in Homer Glen to someone who asks	85%	10	11	Similar
Remain in Homer Glen for the next five years	84%	8	11	Similar
Contacted Homer Glen (in-person, phone, email or web) for help or information	45%	9	11	Similar

Table 80: Participation by Facet

		Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Safety	Stocked supplies in preparation for an emergency	26%	3	8	Similar
	Did NOT report a crime to the police	86%	5	10	Similar
	Household member was NOT a victim of a crime	92%	11	12	Similar
Mobility	Carpooled with other adults or children instead of driving alone	32%	10	10	Similar
	Walked or biked instead of driving	41%	10	10	Much lower
Natural Environment	Made efforts to conserve water	91%	1	9	Higher
	Made efforts to make your home more energy efficient	85%	2	10	Similar
	Recycle at home	92%	8	10	Similar
Built Environment	Did NOT observe a code violation or other hazard in Homer Glen	55%	10	10	Similar
	NOT experiencing housing costs stress	70%	6	10	Similar
Economy	Purchase goods or services from a business located in Homer Glen	96%	8	10	Similar
	Economy will have positive impact on income	34%	2	10	Similar
	Work inside boundaries of Homer Glen	21%	9	10	Similar
Recreation and Wellness	Visited a neighborhood park or Village park	68%	9	9	Lower
	Eat at least 5 portions of fruits and vegetables a day	85%	5	9	Similar
	Participate in moderate or vigorous physical activity	88%	5	9	Similar
	In very good to excellent health	71%	4	9	Similar

The National Citizen Survey™

		Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Education and Enrichment	Used Homer Glen public libraries or their services	66%	5	7	Similar
	Participated in religious or spiritual activities in Homer Glen	42%	4	6	Similar
	Attended Village-sponsored event	36%	10	10	Much lower
Community Engagement	Campaigned or advocated for an issue, cause or candidate	21%	3	9	Similar
	Contacted Homer Glen elected officials (in-person, phone, email or web) to express your opinion	22%	3	10	Similar
	Volunteered your time to some group/activity in Homer Glen	20%	8	10	Lower
	Participated in a club	16%	7	8	Similar
	Talked to or visited with your immediate neighbors	94%	5	10	Similar
	Done a favor for a neighbor	83%	4	8	Similar
	Attended a local public meeting	20%	4	10	Similar
	Watched (online or on television) a local public meeting	20%	4	9	Similar
	Read or watch local news (via television, paper, computer, etc.)	90%	1	10	Similar
	Vote in local elections	85%	5	10	Similar

Communities included in Illinois Peer comparisons

The communities included in Homer Glen’s Illinois peer comparisons are listed below along with their population according to the 2010 Census.

Algonquin village, IL.....	30,046	Libertyville village, IL.....	20,315
Darien city, IL.....	22,086	Lombard village, IL.....	43,165
Elmhurst city, IL.....	44,121	O'Fallon city, IL.....	28,281
Glenview village, IL.....	44,692	Oswego village, IL.....	30,355
Highland Park city, IL.....	29,763	Roselle village, IL.....	22,763
Homer Glen village, IL.....	24,220	Shorewood village, IL.....	15,615
Huntley village, IL.....	24,291	St. Charles city, IL.....	32,974
Lake in the Hills village, IL.....	28,965	Vernon Hills village, IL.....	25,113
Lake Zurich village, IL.....	19,631		

Appendix C: Detailed Survey Methods

The National Citizen Survey (The NCS™), conducted by National Research Center, Inc., was developed to provide communities an accurate, affordable and easy way to assess and interpret resident opinion about important local topics. Standardization of common questions and survey methods provide the rigor to assure valid results, and each community has enough flexibility to construct a customized version of The NCS.

Results offer insight into residents' perspectives about the community as a whole, including local amenities, services, public trust, resident participation and other aspects of the community in order to support budgeting, land use and strategic planning and communication with residents. Resident demographic characteristics permit comparison to the Census as well as comparison of results for different subgroups of residents. The Village of Homer Glen funded this research. Please contact Sean Keane, Administrative Analyst of the Village of Homer Glen, at skeane@homerglenil.org if you have any questions about the survey.

Survey Validity

The question of survey validity has two parts: 1) how can a community be confident that the results from those who completed the questionnaire are representative of the results that would have been obtained had the survey been administered to the entire population? and 2) how closely do the perspectives recorded on the survey reflect what residents really believe or do?

To answer the first question, the best survey research practices were used for the resources spent to ensure that the results from the survey respondents reflect the opinions of residents in the entire community. These practices include:

- Using a mail-out/mail-back methodology, which typically gets a higher response rate than phone for the same dollars spent. A higher response rate lessens the worry that those who did not respond are different than those who did respond.
- Selecting households at random within the community to receive the survey to ensure that the households selected to receive the survey are representative of the larger community.
- Over-sampling multi-family housing units to improve response from hard-to-reach, lower income or younger apartment dwellers.
- Selecting the respondent within the household using an unbiased sampling procedure; in this case, the "birthday method." The cover letter included an instruction requesting that the respondent in the household be the adult (18 years old or older) who most recently had a birthday, irrespective of year of birth.
- Contacting potential respondents three times to encourage response from people who may have different opinions or habits than those who would respond with only a single prompt.
- Inviting response in a compelling manner (using appropriate letterhead/logos and a signature of a visible leader) to appeal to recipients' sense of civic responsibility.
- Providing a pre-addressed, postage-paid return envelope.
- Offering the survey in Spanish or other language when requested by a given community.
- Weighting the results to reflect the demographics of the population.

The answer to the second question about how closely the perspectives recorded on the survey reflect what residents really believe or do is more complex. Resident responses to surveys are influenced by a variety of factors. For questions about service quality, residents' expectations for service quality play a role as well as the "objective" quality of the service provided, the way the resident perceives the entire community (that is, the context in which the service is provided), the scale on which the resident is asked to record his or her opinion and, of course, the opinion, itself, that a resident holds about the service. Similarly a resident's report of certain behaviors is colored by what he or she believes is the socially desirable response (e.g., reporting tolerant behaviors toward "oppressed groups," likelihood of voting for a tax increase for services to poor people, use of alternative modes of travel to work besides the single occupancy vehicle), his or her memory of the actual behavior (if it is not a question speculating about future actions, like a vote), his or her confidence that he or she can be honest without suffering any negative consequences (thus the need for anonymity) as well as the actual behavior itself.

How closely survey results come to recording the way a person really feels or behaves often is measured by the coincidence of reported behavior with observed current behavior (e.g., driving habits), reported intentions to behave with observed future behavior (e.g., voting choices) or reported opinions about current community quality

with objective characteristics of the community (e.g., feelings of safety correlated with rates of crime). There is a body of scientific literature that has investigated the relationship between reported behaviors and actual behaviors. Well-conducted surveys, by and large, do capture true respondent behaviors or intentions to act with great accuracy. Predictions of voting outcomes tend to be quite accurate using survey research, as do reported behaviors that are not about highly sensitive issues (e.g., family abuse or other illegal or morally sanctioned activities). For self-reports about highly sensitive issues, statistical adjustments can be made to correct for the respondents' tendency to report what they think the "correct" response should be.

Research on the correlation of resident opinion about service quality and "objective" ratings of service quality vary, with some showing stronger relationships than others. NRC's own research has demonstrated that residents who report the lowest ratings of street repair live in communities with objectively worse street conditions than those who report high ratings of street repair (based on road quality, delay in street repair, number of road repair employees). Similarly, the lowest rated fire services appear to be "objectively" worse than the highest rated fire services (expenditures per capita, response time, "professional" status of firefighters, breadth of services and training provided). Resident opinion commonly reflects objective performance data but is an important measure on its own. NRC principals have written, "If you collect trash three times a day but residents think that your trash haul is lousy, you still have a problem."

Selecting Survey Recipients

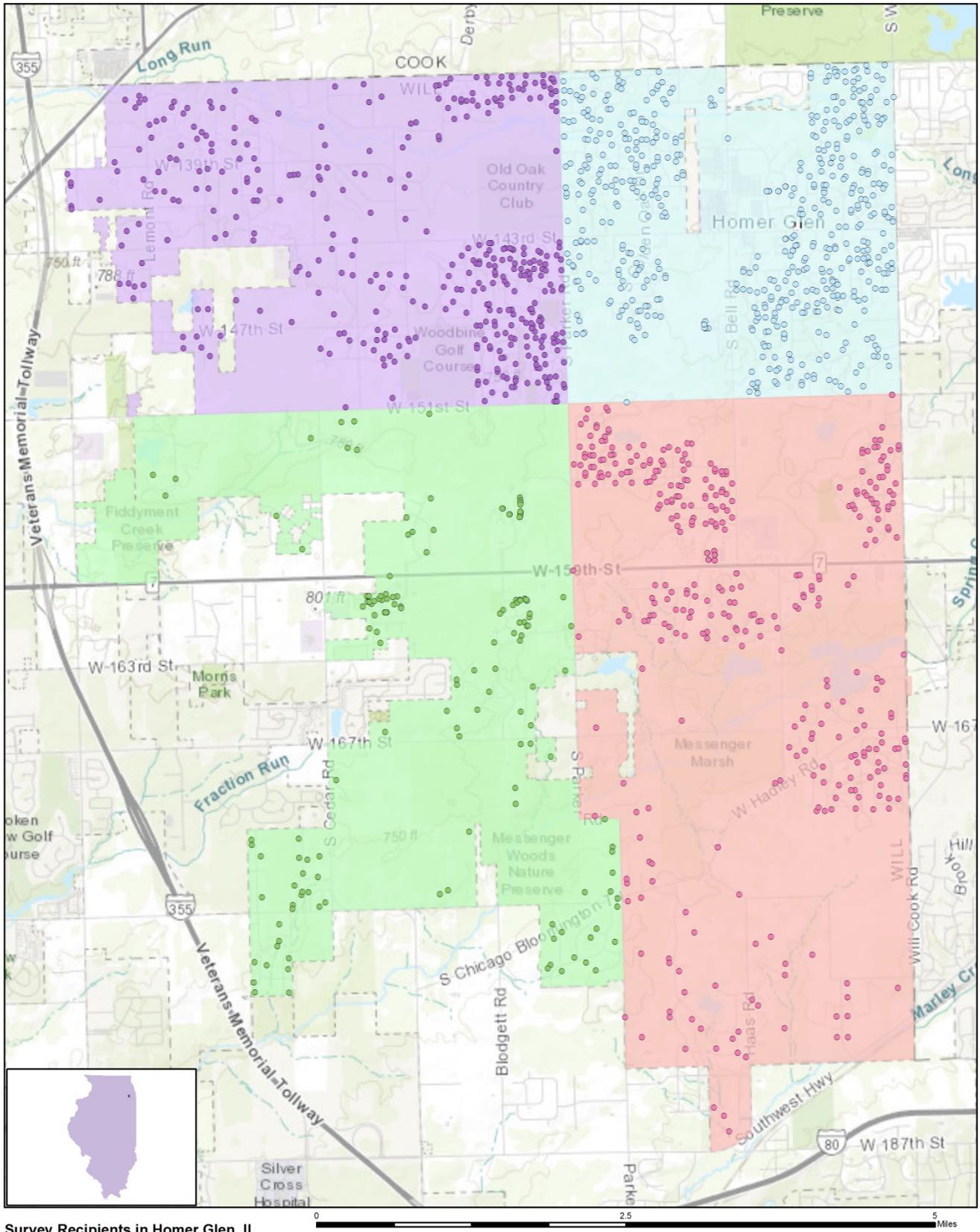
"Sampling" refers to the method by which households were chosen to receive the survey. All households within the Village of Homer Glen were eligible to participate in the survey. A list of all households within the zip codes serving Homer Glen was purchased from Go-Dog Direct based on updated listings from the United States Postal Service. Since some of the zip codes that serve the Village of Homer Glen households may also serve addresses that lie outside of the community, the exact geographic location of each housing unit was compared to community boundaries using the most current municipal boundary file (updated on a quarterly basis) and addresses located outside of the Village of Homer Glen boundaries were removed from consideration. Each address identified as being within Village boundaries was further identified as being within one of the four geographic areas.

To choose the 1,500 survey recipients, a systematic sampling method was applied to the list of households previously screened for geographic location. Systematic sampling is a procedure whereby a complete list of all possible households is culled, selecting every *Nth* one, giving each eligible household a known probability of selection, until the appropriate number of households is selected. Multi-family housing units were selected at a higher rate as residents of this type of housing typically respond at lower rates to surveys than do those in single-family housing units. Figure 1 displays a map of the households selected to receive the survey. In general, because of the random sampling techniques used, the displayed sampling density will closely mirror the overall housing unit density (which may be different from the population density). While the theory of probability assumes no bias in selection, there may be some minor variations in practice (meaning, an area with only 15% of the housing units might be selected at an actual rate that is slightly above or below that).

An individual within each household was selected using the birthday method. The birthday method selects a person within the household by asking the "person whose birthday has most recently passed" to complete the questionnaire. The underlying assumption in this method is that day of birth has no relationship to the way people respond to surveys. This instruction was contained in the cover letter accompanying the questionnaire.

In addition to the scientific, random selection of households, a link to an online "opt-in" survey was publicized and posted to the Village of Homer Glen website. This opt-in survey was identical to the scientific survey and open to all Village residents. (The data presented in this report exclude the opt-in survey data. These data can be found in the *Supplemental Web Results* provided under separate cover.)

Figure 1: Location of Survey Recipients



Survey Recipients in Homer Glen, IL

- In NW ● In SE
- In NE ● In SW



Survey Administration and Response

Selected households received three mailings, one week apart, beginning on April 19, 2017. The first mailing was a prenotification postcard announcing the upcoming survey. The next mailing contained a letter from the Mayor inviting the household to participate, a questionnaire and a postage-paid return envelope. The final mailing contained a reminder letter, another survey and a postage-paid return envelope. The second cover letter asked those who had not completed the survey to do so and those who had already done so to refrain from turning in another survey. The survey was available in English only. The City of Homer Glen chose to augment their administration of The NCS with several addition services, including demographic subgroup comparisons, geographic subgroup comparisons and custom benchmark comparison. The results of these additional services have been provided under separate cover. Completed surveys were collected over the following seven weeks. The online “opt-in” survey became available to all residents on May 24, 2017 and remained open for two weeks.

About 1% of the 1,500 surveys mailed were returned because the housing unit was vacant or the postal service was unable to deliver the survey as addressed. Of the remaining 1,492 households that received the survey, 501 completed the survey, providing an overall response rate of 34%. Of the 501 completed surveys, 50 were completed online. Additionally, responses were tracked by geographic area; response rates by geographic area ranged from 28% to 39%. The response rates were calculated using AAPOR’s response rate #2¹ for mailed surveys of unnamed persons. Additionally, 173 residents completed the online “opt-in” survey; results of the opt-in survey can be found in the *Supplemental Online Survey Results* report provided under separate cover.

Table 81: Survey Response Rates by Geographic Area

	Northwest	Northeast	Southwest	Southeast	Overall
Total sample used	555	381	372	192	1500
I=Complete Interviews	212	104	115	61	492
P=Partial Interviews	2	2	2	3	9
R=Refusal and break off	0	0	0	0	0
NC=Non Contact	0	0	0	0	0
O=Other	0	0	0	0	0
UH=Unknown household	0	0	0	0	0
UO=Unknown other	341	273	253	125	992
Response rate: (I+P)/(I+P) + (R+NC+O) + (UH+UO)	39%	28%	32%	34%	34%

Confidence Intervals

It is customary to describe the precision of estimates made from surveys by a “level of confidence” and accompanying “confidence interval” (or margin of error). A traditional level of confidence, and the one used here, is 95%. The 95% confidence interval can be any size and quantifies the sampling error or imprecision of the survey results because some residents’ opinions are relied on to estimate all residents’ opinions.²

The margin of error for the Village of Homer Glen survey is no greater than plus or minus four percentage points around any given percent reported for the entire sample (501 completed surveys).

For subgroups of responses, the margin of error increases because the number of respondents for the subgroup is smaller. For subgroups of approximately 100 respondents, the margin of error is plus or minus 10 percentage points.

Survey Processing (Data Entry)

Upon receipt, completed surveys were assigned a unique identification number. Additionally, each survey was reviewed and “cleaned” as necessary. For example, a question may have asked a respondent to pick two items out

¹ See AAPOR’s Standard Definitions here: [http://www.aapor.org/Standards-Ethics/Standard-Definitions-\(1\).aspx](http://www.aapor.org/Standards-Ethics/Standard-Definitions-(1).aspx) for more information

² A 95% confidence interval indicates that for every 100 random samples of this many residents, 95 of the confidence intervals created will include the “true” population response. This theory is applied in practice to mean that the “true” perspective of the target population lies within the confidence interval created for a single survey. For example, if 75% of residents rate a service as “excellent” or “good,” then the 4% margin of error (for the 95% confidence interval) indicates that the range of likely responses for the entire community is between 71% and 79%. This source of uncertainty is called sampling error. In addition to sampling error, other sources of error may affect any survey, including the non-response of residents with opinions different from survey responders. Though standardized on The NCS, on other surveys, differences in question wording, order, translation and data entry, as examples, can lead to somewhat varying results.

of a list of five, but the respondent checked three; in this case, NRC would use protocols to randomly choose two of the three selected items for inclusion in the dataset.

All surveys then were entered twice into an electronic dataset; any discrepancies were resolved in comparison to the original survey form. Range checks as well as other forms of quality control were also performed.

NRC used Qualtrics, a web-based survey and analytics platform, to collect the online survey data. Use of an online system means all collected data are entered into the dataset when the respondents submit the surveys. Skip patterns are programmed into system so respondents are automatically “skipped” to the appropriate question based on the individual responses being given. Online programming also allows for more rigid control of the data format, making extensive data cleaning unnecessary.

A series of quality control checks were also performed in order to ensure the integrity of the web data. Steps may include and not be limited to reviewing the data for clusters of repeat IP addresses and time stamps (indicating duplicate responses) and removing empty submissions (questionnaires submitted with no questions answered).

Survey Data Weighting

Upon completion of data collection for both the scientific (probability) and nonscientific open participation online “opt-in” (non-probability) surveys, data were compared in order to determine whether it was appropriate to combine, or blend, both datasets together.

In the case of Homer Glen, characteristics of respondents to the non-probability survey were dissimilar enough in both respondent trait and opinion to indicate the datasets should not be blended. Results for the opt-in survey have been provided under separate cover.

The demographic characteristics of the survey respondents were compared to those found in the 2010 Census and American Community Survey estimates for adults in the Village of Homer Glen. The primary objective of weighting survey data is to make the survey sample reflective of the larger population of the community. The characteristics used for weighting were housing type (attached or detached), age and geographic area. No adjustments were made for design effects. The results of the weighting scheme are presented in the following table.

The National Citizen Survey™

Table 82: Homer Glen, IL 2017 Weighting Table

Characteristic	Population Norm	Unweighted Data	Weighted Data
Housing			
Rent home	5%	3%	3%
Own home	95%	97%	97%
Detached unit	90%	91%	90%
Attached unit	10%	9%	10%
Race and Ethnicity			
White	96%	94%	94%
Not white	4%	6%	6%
Not Hispanic	96%	96%	95%
Hispanic	4%	4%	5%
Sex and Age			
Female	51%	51%	52%
Male	49%	49%	48%
18-34 years of age	22%	7%	22%
35-54 years of age	42%	31%	41%
55+ years of age	37%	62%	37%
Females 18-34	11%	4%	12%
Females 35-54	21%	15%	20%
Females 55+	19%	32%	19%
Males 18-34	11%	3%	9%
Males 35-54	20%	16%	21%
Males 55+	18%	30%	17%
Geographic Area			
Northwest	38%	43%	38%
Northeast	26%	21%	26%
Southwest	25%	23%	25%
Southeast	12%	13%	12%

Survey Data Analysis and Reporting

The survey dataset was analyzed using the Statistical Package for the Social Sciences (SPSS). For the most part, the percentages presented in the reports represent the “percent positive.” The percent positive is the combination of the top two most positive response options (i.e., “excellent” and “good,” “very safe” and “somewhat safe,” “essential” and “very important,” etc.), or, in the case of resident behaviors/participation, the percent positive represents the proportion of respondents indicating “yes” or participating in an activity at least once a month.

On many of the questions in the survey respondents may answer “don’t know.” The proportion of respondents giving this reply is shown in the full set of responses included in Appendix A. However, these responses have been removed from the analyses presented in the reports. In other words, the tables and graphs display the responses from respondents who had an opinion about a specific item.

The data for the opt-in survey are presented separately in the report titled *Supplemental Online Survey Results*.

Appendix D: Survey Materials

Dear Homer Glen Resident,

It won't take much of your time to make a big difference!

Your household has been randomly selected to participate in a survey about your community. Your survey will arrive in a few days.

Thank you for helping create a better Village!

Sincerely,



George Yukich
Mayor

Dear Homer Glen Resident,

It won't take much of your time to make a big difference!

Your household has been randomly selected to participate in a survey about your community. Your survey will arrive in a few days.

Thank you for helping create a better Village!

Sincerely,



George Yukich
Mayor

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Thank you for helping create a better Village!

Sincerely,



George Yukich
Mayor



14240 W. 151st Street
Homer Glen, Illinois 60491

Presorted
First Class Mail
US Postage
PAID
Boulder, CO
Permit NO. 94



14240 W. 151st Street
Homer Glen, Illinois 60491

Presorted
First Class Mail
US Postage
PAID
Boulder, CO
Permit NO. 94

Community and Nature . . . in Harmony

Community and Nature . . . in Harmony



14240 W. 151st Street
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Presorted
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Homer Glen, Illinois 60491

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US Postage
PAID
Boulder, CO
Permit NO. 94

Community and Nature . . . in Harmony

Community and Nature . . . in Harmony



Community and Nature . . . in Harmony

14240 W. 151st Street
Homer Glen, Illinois 60491

Phone (708) 301-0632
Fax (708) 301-8407

April 2017

Dear Village of Homer Glen Resident:

Please help us shape the future of Homer Glen! You have been selected at random to participate in the 2017 Homer Glen Citizen Survey.

Please take a few minutes to fill out the enclosed survey. Your participation in this survey is very important – especially since your household is one of only a small number of households being surveyed. Your feedback will help Homer Glen make decisions that affect our Village.

A few things to remember:

- **Your responses are completely anonymous.**
- In order to hear from a diverse group of residents, the adult 18 years or older in your household who most recently had a birthday should complete this survey.
- **You may return the survey by mail in the enclosed postage-paid envelope, or you can complete the survey online at:**

<http://bit.ly/2pFpgL>

If you have any questions about the survey please call 708-301-0632.

Thank you for your time and participation!

Sincerely,

George Yukich
Mayor



Community and Nature . . . in Harmony

14240 W. 151st Street
Homer Glen, Illinois 60491

Phone (708) 301-0632
Fax (708) 301-8407

May 2017

Dear Village of Homer Glen Resident:

Here's a second chance if you haven't already responded to the 2017 Homer Glen Citizen Survey! **(If you completed it and sent it back, we thank you for your time and ask you to recycle this survey. Please do not respond twice.)**

Please help us shape the future of Homer Glen! You have been selected at random to participate in the 2017 Homer Glen Citizen Survey.

Please take a few minutes to fill out the enclosed survey. Your participation in this survey is very important – especially since your household is one of only a small number of households being surveyed. Your feedback will help Homer Glen make decisions that affect our Village.

A few things to remember:

- **Your responses are completely anonymous.**
- In order to hear from a diverse group of residents, the adult 18 years or older in your household who most recently had a birthday should complete this survey.
- **You may return the survey by mail in the enclosed postage-paid envelope, or you can complete the survey online at:**

<http://bit.ly/2pFpgL>

If you have any questions about the survey please call 708-301-0632.

Thank you for your time and participation!

Sincerely,

George Yukich
Mayor

The Village of Homer Glen 2017 Citizen Survey

Please complete this questionnaire if you are the adult (age 18 or older) in the household who most recently had a birthday. The adult's year of birth does not matter. Please select the response (by circling the number or checking the box) that most closely represents your opinion for each question. Your responses are anonymous and will be reported in group form only.

1. Please rate each of the following aspects of quality of life in Homer Glen:

	<i>Excellent</i>	<i>Good</i>	<i>Fair</i>	<i>Poor</i>	<i>Don't know</i>
Homer Glen as a place to live.....	1	2	3	4	5
Your neighborhood as a place to live.....	1	2	3	4	5
Homer Glen as a place to raise children.....	1	2	3	4	5
Homer Glen as a place to work.....	1	2	3	4	5
Homer Glen as a place to visit.....	1	2	3	4	5
Homer Glen as a place to retire.....	1	2	3	4	5
The overall quality of life in Homer Glen.....	1	2	3	4	5

2. Please rate each of the following characteristics as they relate to Homer Glen as a whole:

	<i>Excellent</i>	<i>Good</i>	<i>Fair</i>	<i>Poor</i>	<i>Don't know</i>
Overall feeling of safety in Homer Glen.....	1	2	3	4	5
Overall ease of getting to the places you usually have to visit.....	1	2	3	4	5
Quality of overall natural environment in Homer Glen.....	1	2	3	4	5
Overall "built environment" of Homer Glen (including overall design, buildings, parks and transportation systems).....	1	2	3	4	5
Health and wellness opportunities in Homer Glen.....	1	2	3	4	5
Overall opportunities for education and enrichment.....	1	2	3	4	5
Overall economic health of Homer Glen.....	1	2	3	4	5
Sense of community.....	1	2	3	4	5
Overall image or reputation of Homer Glen.....	1	2	3	4	5

3. Please indicate how likely or unlikely you are to do each of the following:

	<i>Very likely</i>	<i>Somewhat likely</i>	<i>Somewhat unlikely</i>	<i>Very unlikely</i>	<i>Don't know</i>
Recommend living in Homer Glen to someone who asks.....	1	2	3	4	5
Remain in Homer Glen for the next five years.....	1	2	3	4	5

4. Please rate how safe or unsafe you feel:

	<i>Very safe</i>	<i>Somewhat safe</i>	<i>Neither safe nor unsafe</i>	<i>Somewhat unsafe</i>	<i>Very unsafe</i>	<i>Don't know</i>
In your neighborhood during the day.....	1	2	3	4	5	6
In Homer Glen's commercial area during the day.....	1	2	3	4	5	6

5. Please rate each of the following characteristics as they relate to Homer Glen as a whole:

	<i>Excellent</i>	<i>Good</i>	<i>Fair</i>	<i>Poor</i>	<i>Don't know</i>
Traffic flow on major streets.....	1	2	3	4	5
Ease of travel by car in Homer Glen.....	1	2	3	4	5
Ease of travel by bicycle in Homer Glen.....	1	2	3	4	5
Ease of walking in Homer Glen.....	1	2	3	4	5
Availability of paths and walking trails.....	1	2	3	4	5
Air quality.....	1	2	3	4	5
Cleanliness of Homer Glen.....	1	2	3	4	5
Overall appearance of Homer Glen.....	1	2	3	4	5
Public places where people want to spend time.....	1	2	3	4	5
Variety of housing options.....	1	2	3	4	5
Availability of affordable quality housing.....	1	2	3	4	5
Fitness opportunities (including exercise classes and paths or trails, etc.).....	1	2	3	4	5
Recreational opportunities.....	1	2	3	4	5
Availability of affordable quality food.....	1	2	3	4	5
Availability of affordable quality health care.....	1	2	3	4	5
Availability of preventive health services.....	1	2	3	4	5
Availability of affordable quality mental health care.....	1	2	3	4	5

6. Please rate each of the following characteristics as they relate to Homer Glen as a whole:

	<i>Excellent</i>	<i>Good</i>	<i>Fair</i>	<i>Poor</i>	<i>Don't know</i>
Availability of affordable quality child care/preschool.....	1	2	3	4	5
K-12 education.....	1	2	3	4	5
Adult educational opportunities.....	1	2	3	4	5
Opportunities to attend cultural/arts/music activities.....	1	2	3	4	5
Opportunities to participate in religious or spiritual events and activities.....	1	2	3	4	5
Employment opportunities.....	1	2	3	4	5
Shopping opportunities.....	1	2	3	4	5
Cost of living in Homer Glen.....	1	2	3	4	5
Overall quality of business and service establishments in Homer Glen.....	1	2	3	4	5
Vibrant commercial area.....	1	2	3	4	5
Overall quality of new development in Homer Glen.....	1	2	3	4	5
Opportunities to participate in social events and activities.....	1	2	3	4	5
Opportunities to volunteer.....	1	2	3	4	5
Opportunities to participate in community matters.....	1	2	3	4	5
Openness and acceptance of the community toward people of diverse backgrounds.....	1	2	3	4	5
Neighborliness of residents in Homer Glen.....	1	2	3	4	5

7. Please indicate whether or not you have done each of the following in the last 12 months.

	<i>No</i>	<i>Yes</i>
Made efforts to conserve water.....	1	2
Made efforts to make your home more energy efficient.....	1	2
Observed a code violation or other hazard in Homer Glen (weeds, abandoned buildings, etc.).....	1	2
Household member was a victim of a crime in Homer Glen.....	1	2
Reported a crime to Will County Sheriff in Homer Glen.....	1	2
Stocked supplies in preparation for an emergency.....	1	2
Campaigned or advocated for an issue, cause or candidate.....	1	2
Contacted the Village of Homer Glen (in-person, phone, email or web) for help or information.....	1	2
Contacted Homer Glen elected officials (in-person, phone, email or web) to express your opinion.....	1	2

8. In the last 12 months, about how many times, if at all, have you or other household members done each of the following in Homer Glen?

	<i>2 times a week or more</i>	<i>2-4 times a month</i>	<i>Once a month or less</i>	<i>Not at all</i>
Visited a neighborhood park or Village park.....	1	2	3	4
Used Homer Glen public libraries or their services.....	1	2	3	4
Participated in religious or spiritual activities in Homer Glen.....	1	2	3	4
Attended a Village-sponsored event.....	1	2	3	4
Carpooled with other adults or children instead of driving alone.....	1	2	3	4
Walked or biked instead of driving.....	1	2	3	4
Volunteered your time to some group/activity in Homer Glen.....	1	2	3	4
Participated in a club.....	1	2	3	4
Talked to or visited with your immediate neighbors.....	1	2	3	4
Done a favor for a neighbor.....	1	2	3	4

9. Thinking about local public meetings (of local elected officials like Village Board or County Commissioners, advisory boards, town halls, HOA, neighborhood watch, etc.), in the last 12 months, about how many times, if at all, have you or other household members attended or watched a local public meeting?

	<i>2 times a week or more</i>	<i>2-4 times a month</i>	<i>Once a month or less</i>	<i>Not at all</i>
<u>Attended</u> a local public meeting.....	1	2	3	4
<u>Watched</u> a local public meeting online.....	1	2	3	4

The Village of Homer Glen 2017 Citizen Survey

10. Please rate the quality of each of the following services in Homer Glen:

	<i>Excellent</i>	<i>Good</i>	<i>Fair</i>	<i>Poor</i>	<i>Don't know</i>
Will County Sheriff services.....	1	2	3	4	5
Fire services.....	1	2	3	4	5
Ambulance or emergency medical services	1	2	3	4	5
Crime prevention.....	1	2	3	4	5
Fire prevention and education.....	1	2	3	4	5
Traffic enforcement	1	2	3	4	5
Street repair	1	2	3	4	5
Street cleaning	1	2	3	4	5
Street lighting.....	1	2	3	4	5
Snow removal	1	2	3	4	5
Sidewalk maintenance	1	2	3	4	5
Traffic signal timing.....	1	2	3	4	5
Garbage collection.....	1	2	3	4	5
Recycling	1	2	3	4	5
Yard waste pick-up	1	2	3	4	5
Storm drainage	1	2	3	4	5
Drinking water.....	1	2	3	4	5
Sewer services	1	2	3	4	5
Power (electric and/or gas) utility.....	1	2	3	4	5
Village parks (Kingston Hills Park, Stonebridge Park and Erin Hills Park)	1	2	3	4	5
Land use, planning and zoning.....	1	2	3	4	5
Code enforcement (weeds, abandoned buildings, etc.)	1	2	3	4	5
Animal control.....	1	2	3	4	5
Economic development	1	2	3	4	5
Health services	1	2	3	4	5
Public library services	1	2	3	4	5
Public information services	1	2	3	4	5
Cable television.....	1	2	3	4	5
Emergency preparedness (services that prepare the community for natural disasters or other emergency situations).....	1	2	3	4	5
Preservation of natural areas such as open space, farmlands and greenbelts.....	1	2	3	4	5
Village-sponsored special events (Earth Day ~ Arbor Day, Homer Fest, Homer Harvest Days, Annual Tree Lighting Ceremony).....	1	2	3	4	5
Overall customer service by Homer Glen employees (Administration, Finance, Economic Development, Planning & Zoning, Building and Development Services, Facilities Management).....	1	2	3	4	5

11. Overall, how would you rate the quality of the services provided by each of the following?

	<i>Excellent</i>	<i>Good</i>	<i>Fair</i>	<i>Poor</i>	<i>Don't know</i>
The Village of Homer Glen.....	1	2	3	4	5
The Federal Government	1	2	3	4	5
State of Illinois	1	2	3	4	5
Homer Township.....	1	2	3	4	5
Will County	1	2	3	4	5
Forest Preserve District of Will County	1	2	3	4	5

12. Please rate the following categories of Homer Glen government performance:

	<i>Excellent</i>	<i>Good</i>	<i>Fair</i>	<i>Poor</i>	<i>Don't know</i>
The overall direction that Homer Glen is taking.....	1	2	3	4	5
The job Homer Glen government does at welcoming citizen involvement.....	1	2	3	4	5
Overall confidence in Homer Glen government	1	2	3	4	5
Generally acting in the best interest of the community	1	2	3	4	5
Being honest.....	1	2	3	4	5
Treating all residents fairly	1	2	3	4	5
Transparency of Village of Homer Glen government	1	2	3	4	5

13. Please rate how important, if at all, you think it is for the Homer Glen community to focus on each of the following in the coming two years:

	<i>Essential</i>	<i>Very important</i>	<i>Somewhat important</i>	<i>Not at all important</i>
Overall feeling of safety in Homer Glen	1	2	3	4
Overall ease of getting to the places you usually have to visit	1	2	3	4
Quality of overall natural environment in Homer Glen	1	2	3	4
Overall “built environment” of Homer Glen (including overall design, buildings, parks and transportation systems)	1	2	3	4
Health and wellness opportunities in Homer Glen	1	2	3	4
Overall opportunities for education and enrichment	1	2	3	4
Overall economic health of Homer Glen	1	2	3	4
Sense of community	1	2	3	4

14. Please rate how important, if at all, you think each of the following priorities should be to the Village of Homer Glen over the next five years?

	<i>Essential</i>	<i>Very important</i>	<i>Somewhat important</i>	<i>Not at all important</i>
Make annual investments in municipal infrastructure (e.g., roads)	1	2	3	4
Adjust new and existing services to address Homer Glen’s aging population	1	2	3	4
Make annual investments in parks and recreation facilities	1	2	3	4
Promote and maintain new and existing open space / natural areas	1	2	3	4
Promote and maintain high quality residential development	1	2	3	4
Promote and maintain high quality commercial development	1	2	3	4
Enhance and invest in community policing and public safety programs	1	2	3	4
Expand and invest in the Village’s special events	1	2	3	4

15. Please indicate how much of a source, if at all, you consider each of the following to be for obtaining information from the Village of Homer Glen?

	<i>Major source</i>	<i>Minor source</i>	<i>Not a source</i>
Village website (www.homerglenil.org)	1	2	3
Local media (<i>Southtown Star, Homer Horizon, Patch, etc.</i>)	1	2	3
Emails or texts from the Village	1	2	3
Mayor’s blog	1	2	3
Social media (Facebook, Twitter, etc.)	1	2	3

16. In the last 12 months, about how many times, if at all, have you or other household members frequented any of the following Homer Glen businesses?

	<i>2 times a week or more</i>	<i>2-4 times a month</i>	<i>Once a month or less</i>	<i>Not at all</i>
Eat-in or take-out from a Homer Glen restaurant or eatery	1	2	3	4
Shop for groceries in Homer Glen	1	2	3	4
Shop for general merchandise (non-food) in Homer Glen (e.g., gifts, clothing, home décor, etc.)	1	2	3	4
Patronize a Homer Glen service business (salon, bank, auto repair, etc.)	1	2	3	4

17. What types of new development would you like to see in Homer Glen in the future? (Check all that apply).

- Retail stores
- Restaurants
- Entertainment & cultural facilities
- Office complexes
- Medical facilities
- Industry
- Religious institutions
- Open spaces
- Parks and recreation areas
- I do not want additional development in Homer Glen

The Village of Homer Glen 2017 Citizen Survey

Our last questions are about you and your household. Again, all of your responses to this survey are completely anonymous and will be reported in group form only.

D1. How often, if at all, do you do each of the following, considering all of the times you could?

	<i>Never</i>	<i>Rarely</i>	<i>Sometimes</i>	<i>Usually</i>	<i>Always</i>
Recycle at home	1	2	3	4	5
Purchase goods or services from a business located in Homer Glen	1	2	3	4	5
Eat at least 5 portions of fruits and vegetables a day	1	2	3	4	5
Participate in moderate or vigorous physical activity	1	2	3	4	5
Read or watch local news (via television, paper, computer, etc.)	1	2	3	4	5
Vote in local elections.....	1	2	3	4	5

D2. Would you say that in general your health is:

- Excellent
 Very good
 Good
 Fair
 Poor

D3. What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:

- Very positive
 Somewhat positive
 Neutral
 Somewhat negative
 Very negative

D4. What is your employment status?

- Working full time for pay
 Working part time for pay
 Unemployed, looking for paid work
 Unemployed, not looking for paid work
 Fully retired

D5. Do you work inside the boundaries of Homer Glen?

- Yes, outside the home
 Yes, from home
 No

D6. How many years have you lived in Homer Glen?

- Less than 2 years 11-20 years
 2-5 years More than 20 years
 6-10 years

D7. Which best describes the building you live in?

- One family house detached from any other houses
 Building with two or more homes (duplex, townhome, apartment or condominium)
 Mobile home
 Other

D8. Is this house, apartment or mobile home...

- Rented
 Owned

D9. About how much is your monthly housing cost for the place you live (including rent, mortgage payment, property tax, property insurance and homeowners' association (HOA) fees)?

- Less than \$300 per month
 \$300 to \$599 per month
 \$600 to \$999 per month
 \$1,000 to \$1,499 per month
 \$1,500 to \$2,499 per month
 \$2,500 or more per month

D10. Do any children 17 or under live in your household?

- No Yes

D11. Are you or any other members of your household aged 65 or older?

- No Yes

D12. How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.)

- Less than \$25,000
 \$25,000 to \$49,999
 \$50,000 to \$99,999
 \$100,000 to \$149,999
 \$150,000 or more

Please respond to both questions D13 and D14:

D13. Are you Spanish, Hispanic or Latino?

- No, not Spanish, Hispanic or Latino
 Yes, I consider myself to be Spanish, Hispanic or Latino

D14. What is your race? (Mark one or more races to indicate what race you consider yourself to be.)

- American Indian or Alaskan Native
 Asian, Asian Indian or Pacific Islander
 Black or African American
 White
 Other

D15. In which category is your age?

- 18-24 years 55-64 years
 25-34 years 65-74 years
 35-44 years 75 years or older
 45-54 years

D16. What is your sex?

- Female Male

D17. Do you consider a cell phone or land line your primary telephone number?

- Cell Land line Both

Thank you for completing this survey. Please return the completed survey in the postage-paid envelope to: National Research Center, Inc., PO Box 549, Belle Mead, NJ 08502



14240 W. 151st Street
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Community and Nature . . . in Harmony

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