

Governor's Office Daily COVID-19 Q & A

April 1, 2020

Helplines and Webpages

General Resources: visit coronavirus.illinois.gov

PPE Equipment:

- Donations: PPE.donations@Illinois.gov
- To Manufacture PPE in Illinois: ima@ima-net.org

Business Assistance:

- Essential Business inquiries: contact 1-800-252-2923 or CEO.support@illinois.gov
- IL Small Business Assistance: email [CEO.support@illinois.gov \(DCEO\)](mailto:CEO.support@illinois.gov) or **click here.**
- Federal Small Business loans visit: <https://disasterloan.sba.gov>.
- Business insurance coverage: <https://mc.insurance.illinois.gov/messagecenter.nsf>.

Individual Assistance:

- Employee workplace concerns contact the Attorney General's Workplace Rights Bureau at (844) 740-5076 or submit a complaint [online](#).
- Unemployment insurance eligibility and the application process call Claimant Services at (800) 244-5631.
- If you feel sick or are concerned about infection visit DPH website, **click here.**
- Resources for people with disabilities, please visit www.DDD.Illinois.gov.

Other Resources:

- For a list of all Executive Orders related to COVID-19 please [click here](#).
- For Illinois taxpayer information, please visit DOR's [resource page here](#).
- IDFPR list of licensees and consumers impacted by COVID-19 visit: <https://www.idfpr.com/COVID-19.asp>
- School related inquiries visit <https://www.isbe.net/covid19>
- COVID19 cases by county: visit dph.illinois.gov
- To volunteer: visit serve.illinois.gov or email dph.serveillinois@illinois.gov
- Emergency Day Care Provider Search: visit <https://emergencycare.inccrra.org>

Medical

Q: Is there a process to ensure affordability and accessibility to medication aside from free delivery?

A: If a person cannot pay their healthcare premium because of the loss of a job, this qualifies as a “qualifying event,” meaning they can enroll for different care on healthcare.gov. If the person loses their job and cannot afford marketplace coverage, they might be eligible to qualify for Medicaid. Medicaid does not have an enrollment period, and an individual can apply whenever appropriate. Enrollees should reach out to their insurer directly to see what options their insurer may offer in terms of relief.

DCFS

Q: Is the Department of Children and Family Services (DCFS) abiding by the federal law that passed stating that if a doctor quarantines you due to corona symptoms, you immediately get 14 days paid sick?

A: DCFS has many situations in which an employee chose to self-quarantine due to being at risk as opposed to having symptoms. More specifically, if an employee whose position requires going out and conduct visits and is not available to fulfill the duties of their position, then the employee must use their own benefit time. A letter was released to employees regarding their work status.

K-12

Q: How will the school transportation reimbursement formula be affected for the next school year with this year’s non-attendance days reducing the current reimbursement?

A: The Illinois State Board of Education (ISBE) filed emergency [rules](#) to address this issue.

Unemployment

Q: What is being done about the several individuals applying for benefits that are refused by IDES because they are disallowed to file for rideshare employees, amongst others, until the Governor approves it despite the federal law?

A: While the Federal Stimulus Package will financially help unemployed Illinoisans in the months to come, not everyone will be eligible for all the benefits contained in the package, and some benefits will not begin immediately. The Department of Employment Security (IDES) will release further details about the new federal programs and how to apply them once they have been finalized. To view the full release, [click here](#).

Illinois Workers' Compensation Commission (IWCC)

Q: Did the IWCC cease its operations through the end of April? If not, are there any restrictions on businesses being conducted at the Commission?

A: The IWCC did not suspend its operations. The IWCC has scaled back operations to the greatest extent possible and remains open for emergencies and pro se settlements. For the vast majority of cases, settlements are reached by the parties. Those settlement contracts are still being entered. IWCC is working in as limited a capacity as possible. For more details on operations and guidelines visit: <https://www2.illinois.gov/sites/iwcc/Pages/default.aspx>

Business Compliance

Q: Are drive-in theaters considered essential?

A: Per Executive Order 10 and continued by Executive Order 18, outdoor movie theaters, outdoor recreational businesses, including golf courses, are not deemed essential at this time, and therefore outdoor movie theaters are deemed non-essential. For essential Business inquiries: contact 1-800-252-2923 or CEO.support@illinois.gov.

Q: Are people getting reimbursed for their monthly gym membership since gyms are closed due to the stay-at-home order?

A: This is an individual, private business operational decision. Gym members that would like to have their membership suspended or reimbursed should contact their gym directly.

Q: Can residents make appointments for eye care?

A: Under Executive Order 10 and continued by Executive Order 18, eye care centers are considered essential healthcare services can remain open. For further guidance, please call DCEO's helpline at 1-800-252-2923 or CEO.support@illinois.gov.

Illinois Department of Corrections

Q: Will prisoners that are being released during the pandemic be on home confinement or electronic monitoring? If not on electronic monitoring, what supports will the prisoners have to assist them with re-entry?

A: Usage of electronic monitoring is dependent upon: (1) statutory requirements regarding conditions of Mandatory Supervised Release (depending upon the specific offense for which the person was incarcerated); (2) statutory requirements regarding release pursuant to the Electronic Monitoring and Home Detention Program (required for all participants in the program); and (3) individualized orders from the Prisoner Review Board (based upon the specific facts and circumstances present in each case).

Additionally, at the current time, all persons on release are also subject to a specific Order from the Prisoner Review Board to comply with the directives of the Governor and public health authorities, which is provided along with other documents to those individuals being released from the Department of Corrections facilities.

Housing

Q: Is housing and building remodeling considered essential?

A: Under Executive Order 10 and continued by Executive Order 18, housing construction and building maintenance are considered essential.

Q: Does the eviction order apply to just residential or both residential and commercial?

A: Per Executive Order 10, Section 2 and continued by Executive Order 18, all state, county, and local law enforcement officers in the State of Illinois are instructed to cease enforcement of orders of eviction for residential premises for the duration of the Gubernatorial Disaster Proclamation. No provision contained in the Executive Order 10 must be construed as relieving any individual of the obligation to pay rent, to make mortgage payments, or to comply with any other obligation that an individual may have under tenancy or mortgage.